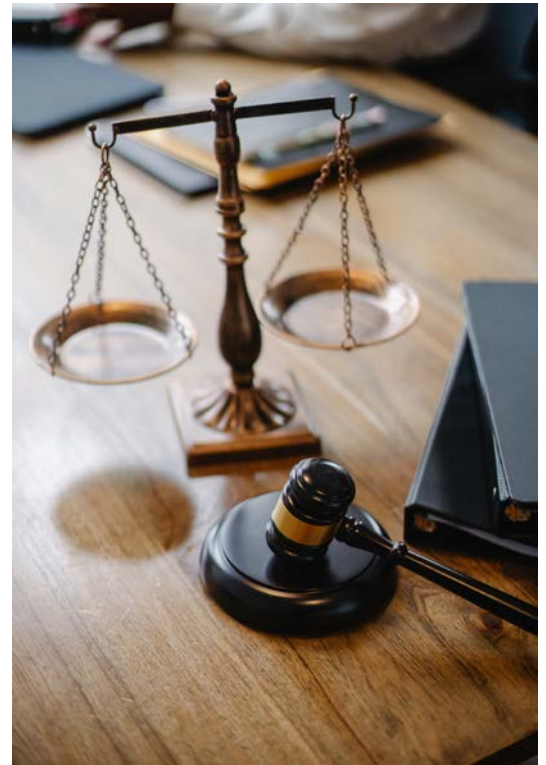


LEGAL ADVICE VS. LEGAL INFORMATION FAQ



Board staff frequently receive practice questions from licensees and registrants about how Oregon pharmacy law applies in specific situations. The purpose of this document is to clarify what board staff can, and cannot do, when this type of inquiry is received.

- **Board staff can provide information about the board's statutes and rules.**
 - ✓ Board staff can point you in the direction of the applicable statutes and rules and provide you with hyperlinks to statutes and rules that are applicable. Please know that staff may not be providing everything that could apply to a specific situation.
 - ✓ You should also do your own due diligence by looking through the statutes and rules to see what may apply.
- **Board staff may be able to provide other information such as a newsletter article where the topic has been addressed.**
 - ✓ This information is just a starting point.
 - ✓ Board staff do not have the resources to research and find all other information that might fit the criteria you are requesting but if they are aware of something that is easily accessible, staff will provide it.
 - ✓ We encourage you to take advantage of the resources on our website and to review every board [newsletter](#).
- **Board staff cannot provide legal advice to you.**
 - ✓ Legal advice is interpreting and explaining how a law applies to a specific situation.
 - ✓ Legal advice must be provided by an attorney.
 - ✓ Board staff can point you to the board's statutes and rules but cannot provide you with legal advice as to how the law applies to a specific situation.



LEGAL ADVICE VS. LEGAL INFORMATION FAQ



- **Board staff cannot tell you what the board may or may not do in a specific situation.**
 - ✓ When the board receives a complaint, the case is investigated and presented to the board.
 - ✓ The board issues a notice of proposed action, and the recipient may request a hearing before a final order is considered by the board or the matter may be settled.
 - ✓ Board staff cannot tell you what the board will or will not do in any specific situation. There is a process by which the board makes those decisions.
 - ✓ If you think that someone is doing something that might violate the board's statutes or rules, board staff cannot tell you whether it does or not, but you can submit a [complaint](#) and the matter will be investigated.

Resources:

- Oregon Administrative Rules (OAR) [Chapter 855](#)
- Oregon Revised Statutes (ORS) [Chapter 475](#) & [Chapter 689](#)
- [Public records request](#). Please note that there may be fees associated with the production of records, see "[standard fee schedule](#)."

www.oregon.gov/pharmacy

Questions?

Email all compliance related inquiries to

pharmacy.compliance@bop.oregon.gov

