
2022 Year in Review

Health Care Regulation & Quality Improvement

Anna L Davis, JD

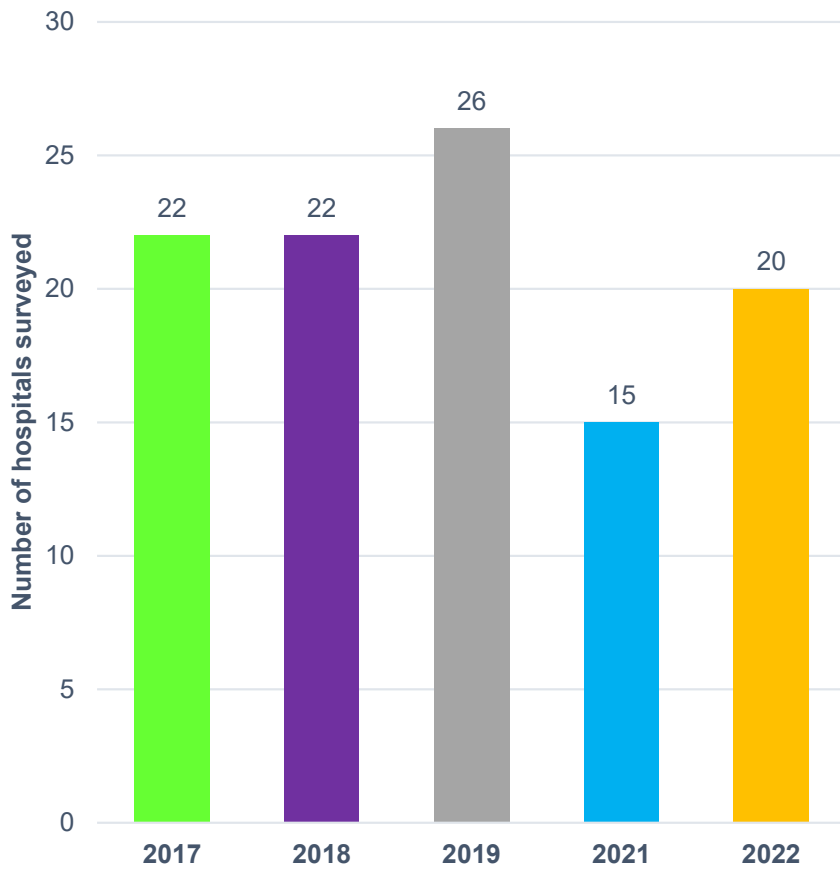
Kimberly Voelker, MPH

The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font above the word "Health" in a larger, dark blue, serif font. Below "Health" is the word "Authority" in a smaller, orange, serif font. The entire logo is set against a light blue, curved background.

Oregon
Health
Authority

Nurse Staffing Surveys

Number of Nurse Staffing Surveys Completed per Year

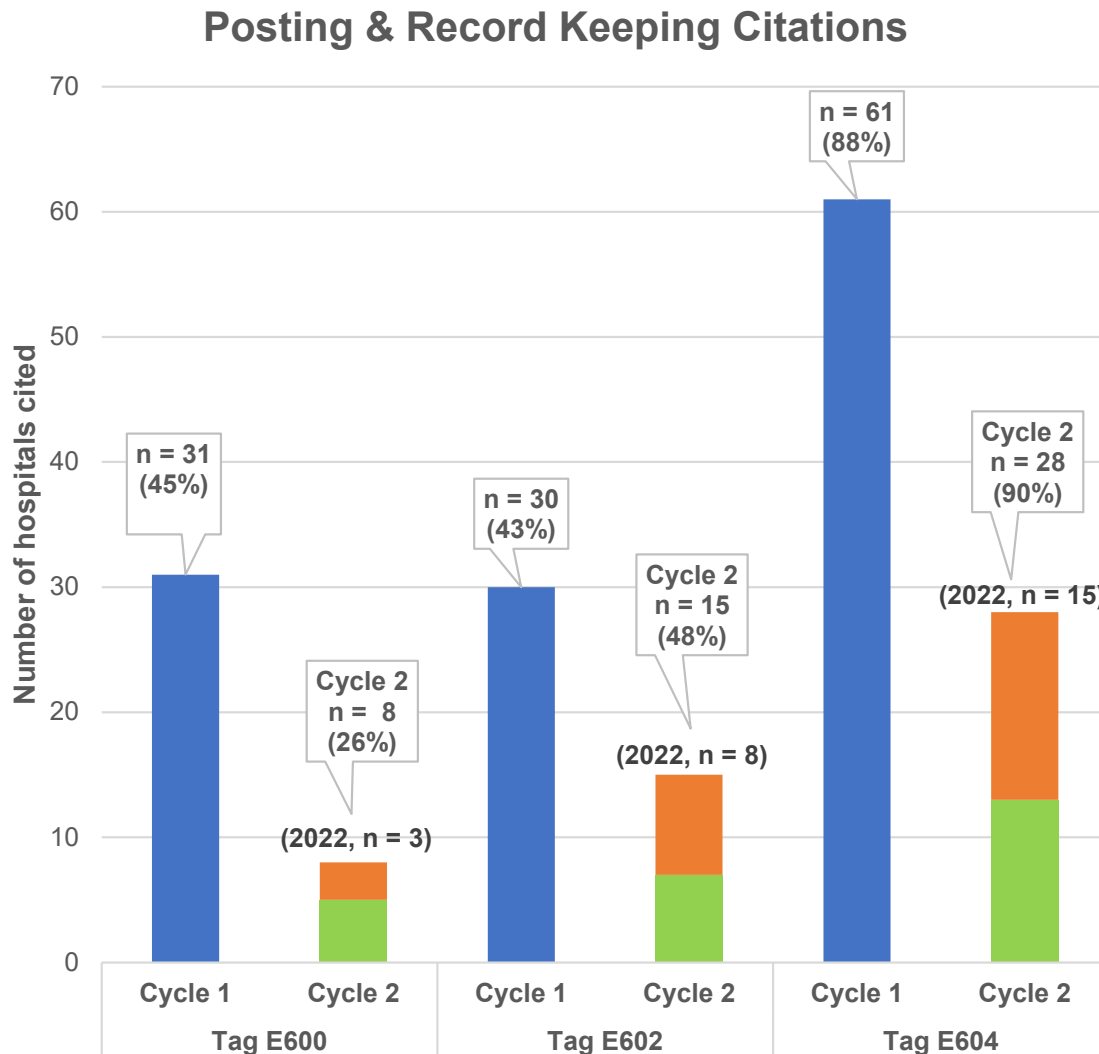


- During Cycle 1, **70** hospitals were surveyed between 2017 – 2019
- Hospitals surveyed in first year of Cycle 1 (2017) scheduled for first year of Cycle 2 (2021)
- For the second year of Cycle 2 (2022), OHA surveyed **20** hospitals
- Due to pandemic, hospital surge and inclement weather in 2021, some hospitals scheduled for survey in 2021 were completed in 2022

Nurse Staffing Survey Data - Caveats

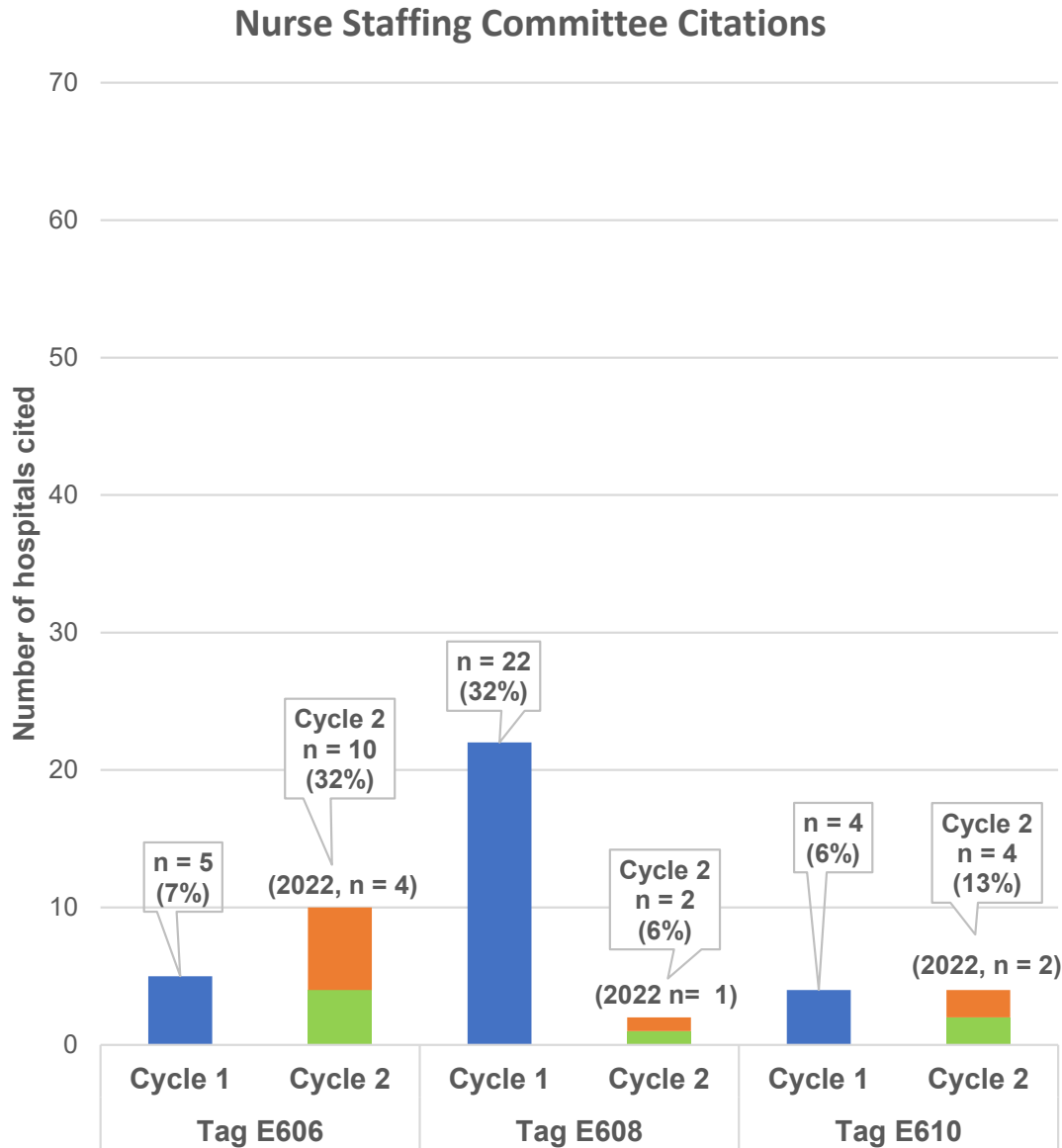
- The data presented for **Cycle 1 (2017 – 2019)** is combined over three survey years and contains data from **69** hospitals
- At the time of drafting this presentation, OHA had completed nurse staffing reports for **31 hospitals** in **Cycle 2 (2021 – 2023)**. Thirty-one hospitals represents 44% of the total number completed in Cycle 1.
- Data for **Cycle 2** continues to show hospitals receiving fewer citations related to Nurse Staffing Committee operations, Nurse Staffing Plan, and MOT requirements

Posting & Record Keeping Requirements



- **E600:** Post a complaint notice on each hospital unit that is clearly visible to the public
- **E602:** Post an anti-retaliation notice that is clearly visible and is posted where notices to employees and applicants are usually displayed
- **E604:** Maintain required documentation

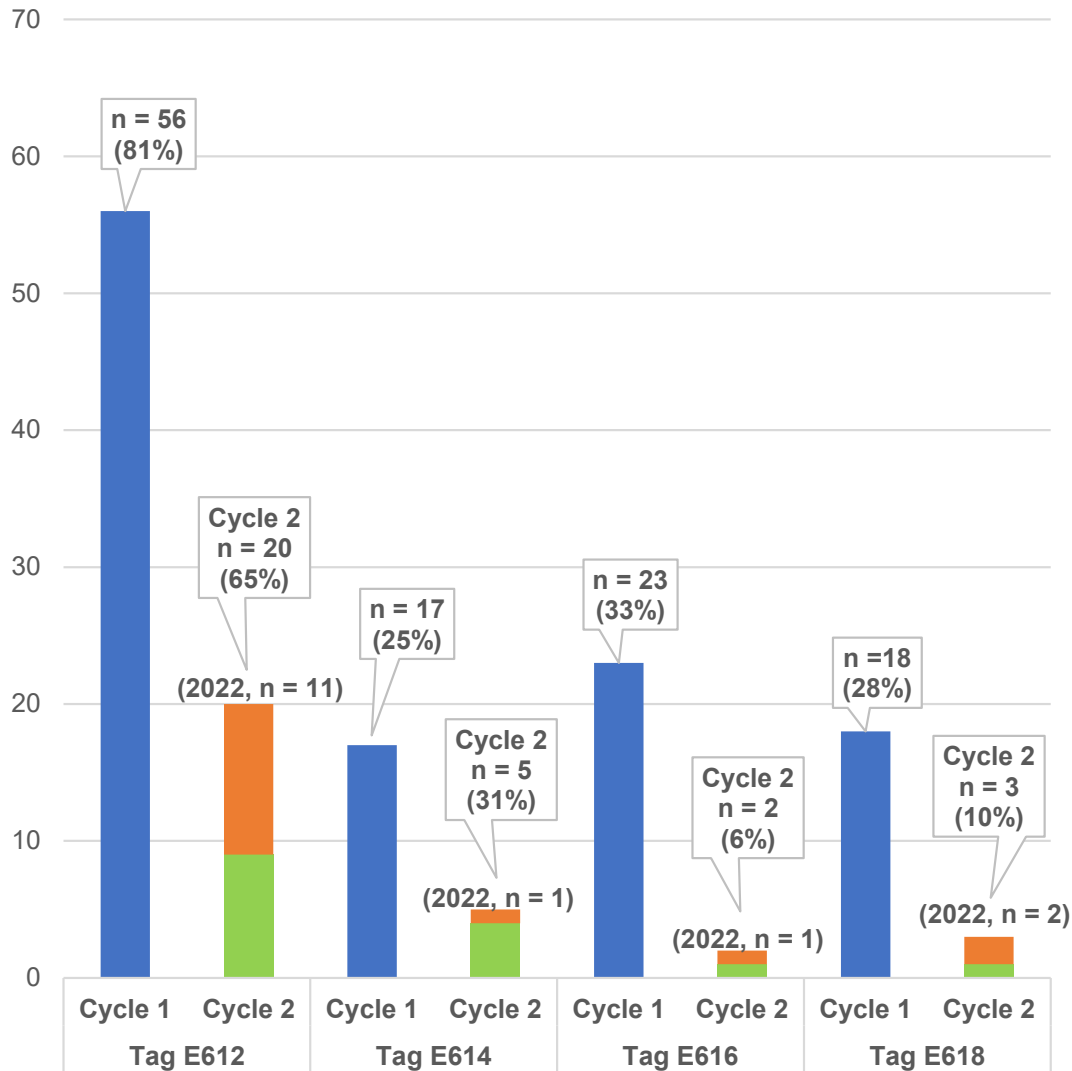
Nurse Staffing Committee (NSC) Citations



- **E606:** Establish and maintain a nurse staffing committee responsible for developing NSPs
- **E608:** NSC shall meet at least every three months
- **E610:** Release NSC members to attend meetings and provide paid time for this purpose

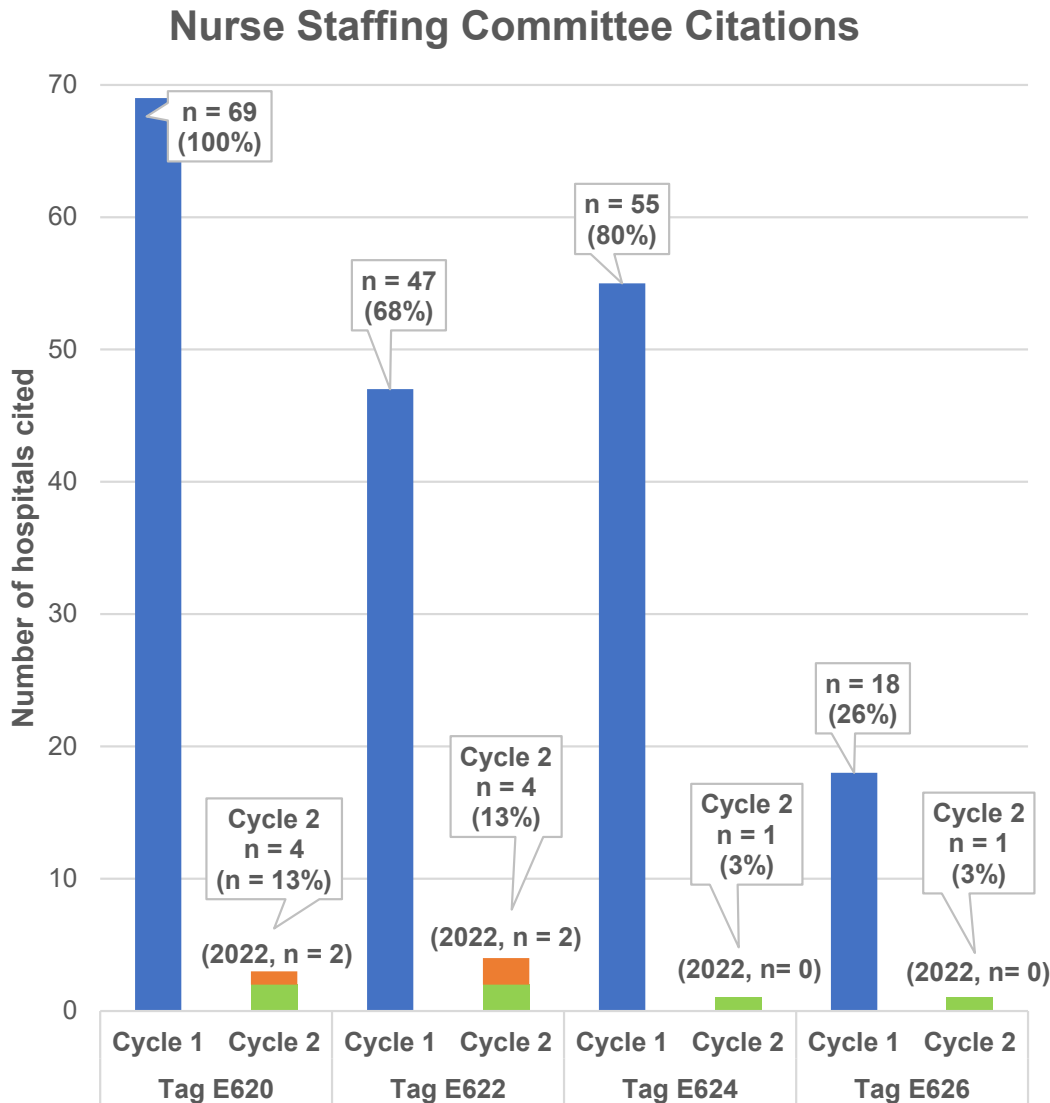
Nurse Staffing Committee Citations

Nurse Staffing Committee Citations



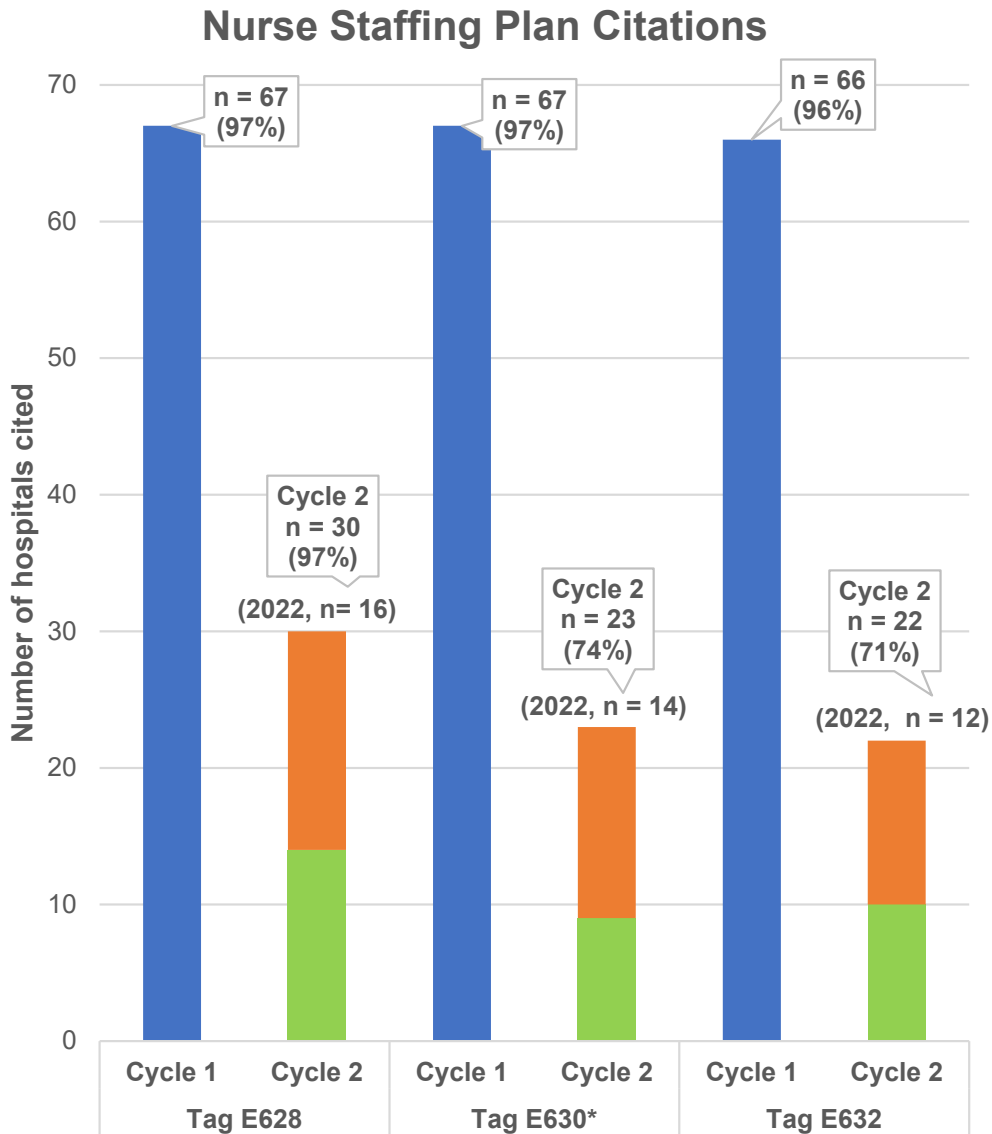
- **E612:** NSC must be comprised of an equal number of direct care and nurse manager members, with direct care representation for each nursing unit.
- **E614:** NSC must have one non-RN (LPN or CNA) direct care member on the NSC
- **E616:** Selection of direct care NSC representatives
- **E618:** Selection of NSC Co-Chairs

Nurse Staffing Committee Citations



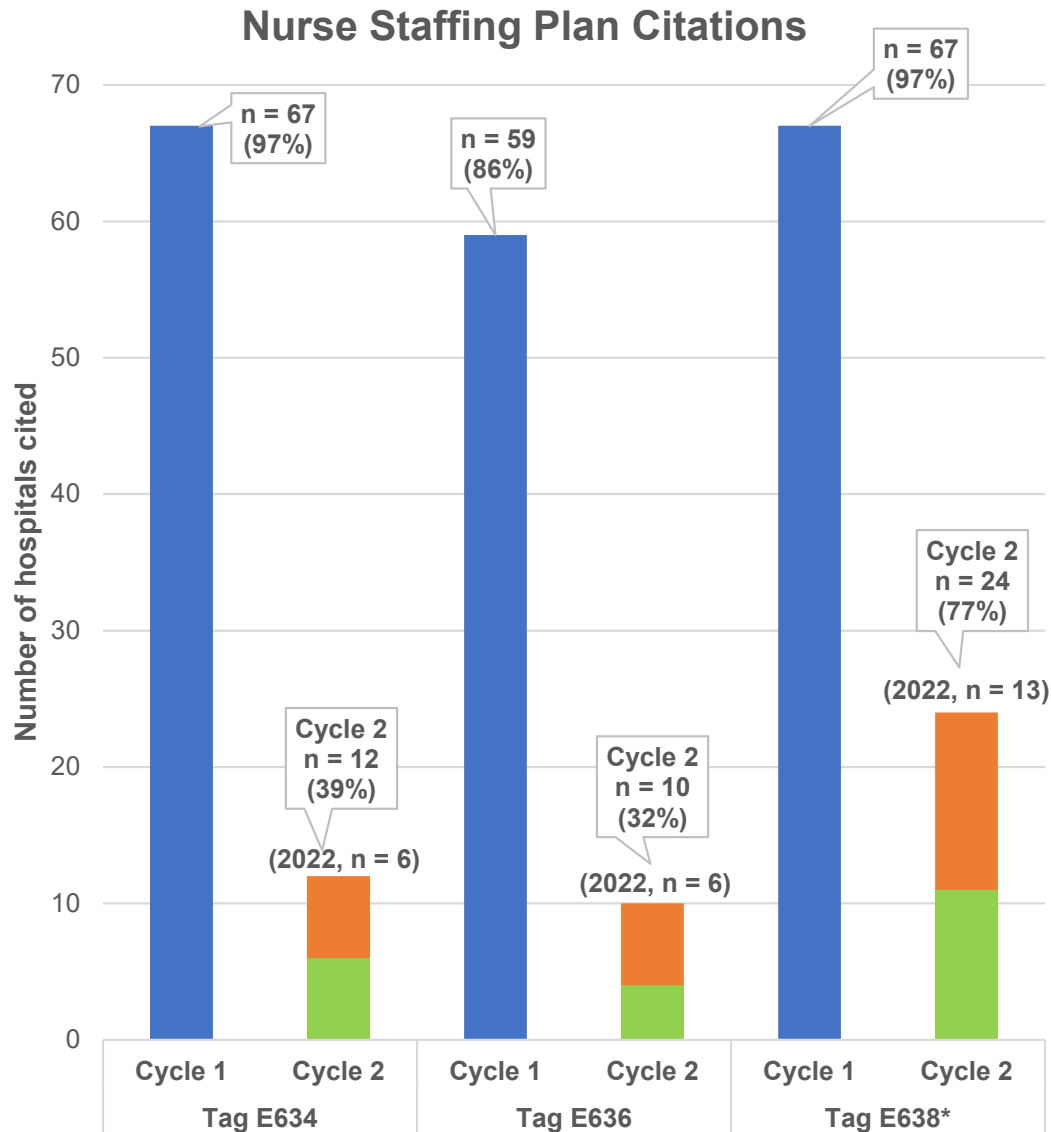
- **E620:** NSC charter requirements
- **E622:** NSC meeting conduct requirements, including quorum and voting
- **E624:** NSC meeting minute requirements
- **E626:** NSC minutes must be approved by NSC and available to NSMs upon request

Nurse Staffing Plan (NSP) Citations



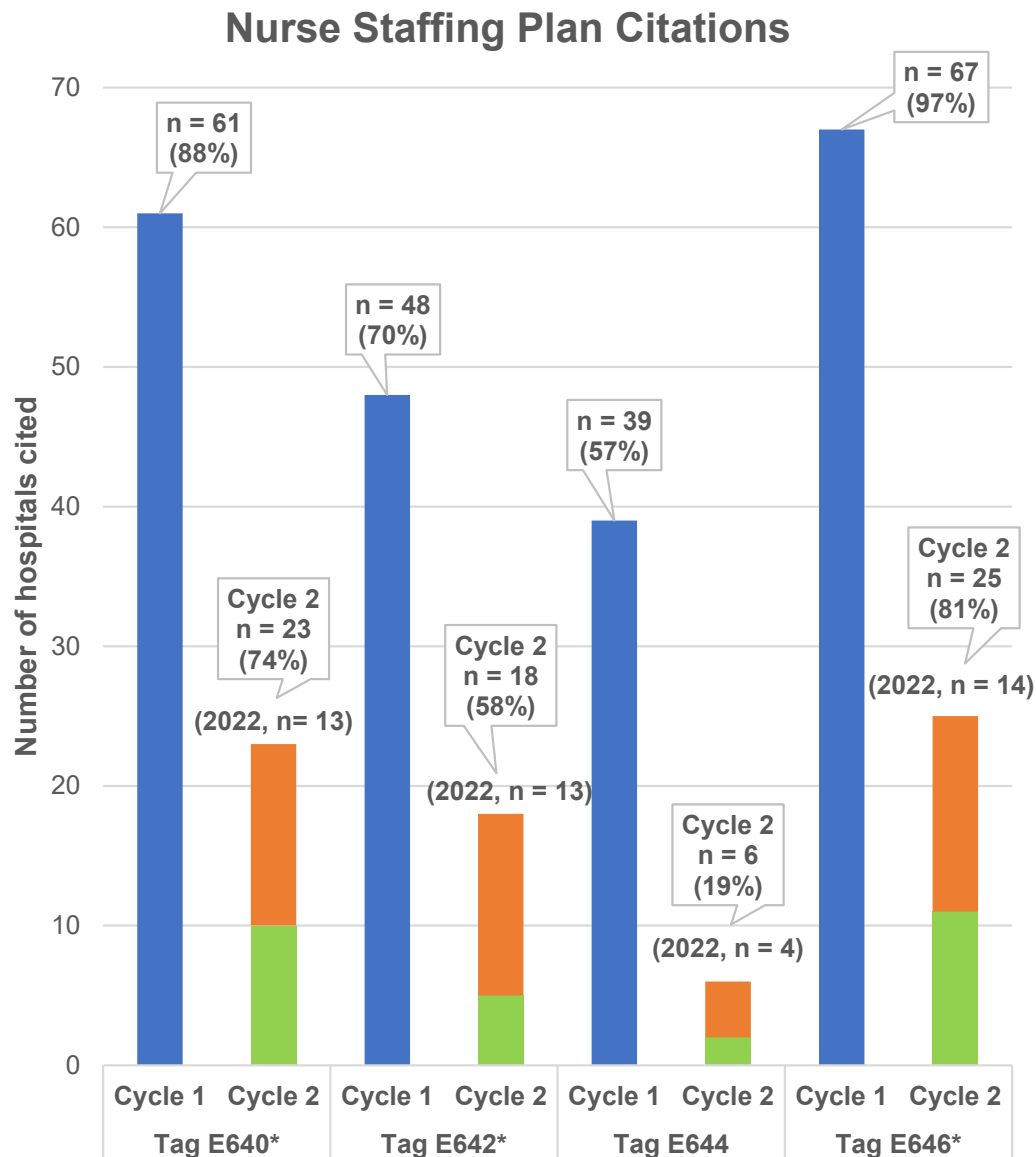
- **E628:** Develop and implement a NSP approved by NSC
- **E630:** NSP must be based on specialized qualifications and competencies
- **E632:** NSP must include rate of ADT and time required for NSMs to complete those tasks

Nurse Staffing Plan Citations



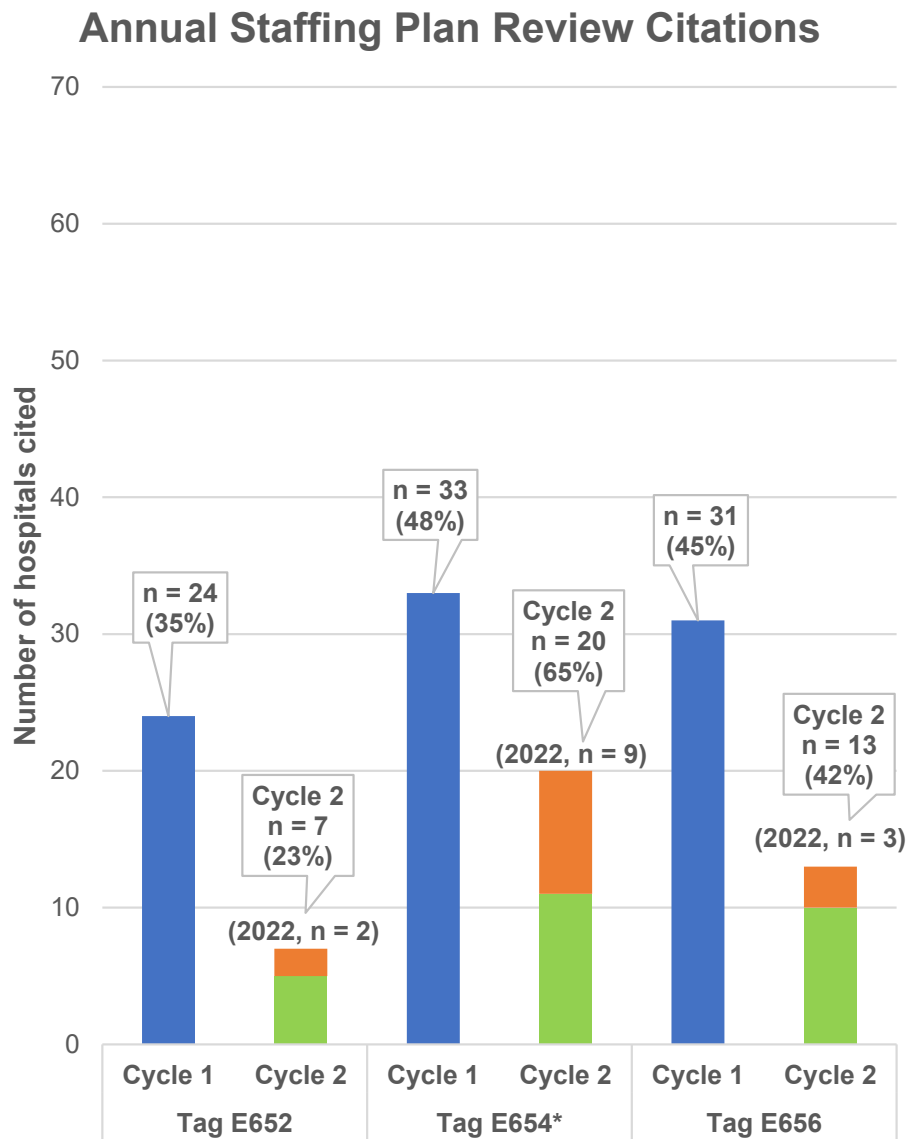
- **E634:** NSP must be based on total diagnoses
- **E636:** NSP must be consistent with nationally recognized evidence-based standards and guidelines
- **E638:** NSP must recognize differences in patient acuity and nursing care intensity

Nurse Staffing Plan Citations



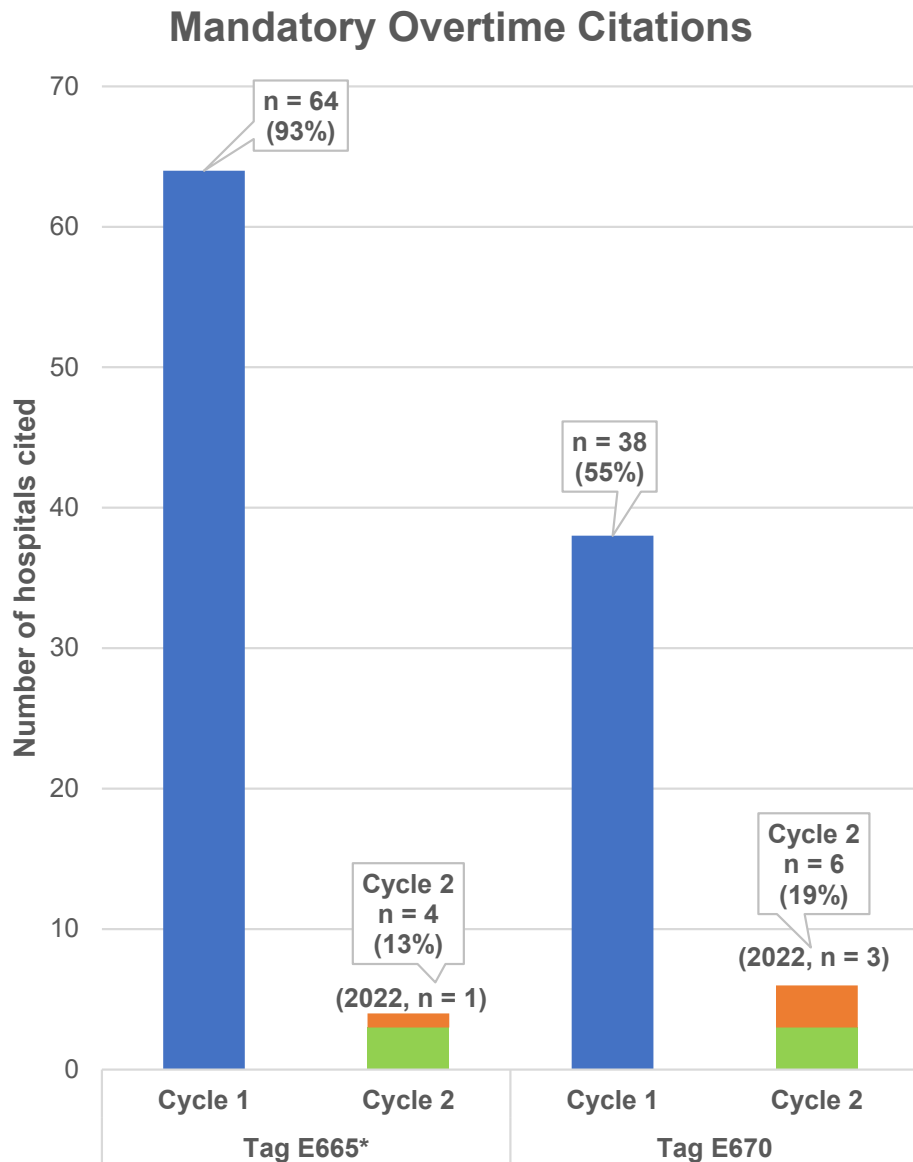
- **E640:** NSP must establish minimum numbers of NSMs on specified shifts
- **E642:** NSP must ensure that there is no less than 1 RN + 1 RN/CNA/LPN on duty in a unit when a patient is present
- **E644:** NSP must include a formal process for evaluating and initiating limitations on admission or diversion
- **E646:** NSP must consider tasks not related to providing direct care, including meal and rest breaks

Annual Staffing Plan Review Citations



- OHA started surveying annual staffing plan review requirements in the second year of Cycle 1, so 33% of hospitals were not surveyed for compliance with these requirements. Hospitals surveyed in 2021 did not have these requirements reviewed during the first survey cycle
- **E652:** NSC must review NSP at least once per year
- **E654:** NSC must consider certain factors when reviewing the NSP
- **E656:** NSC must issue a written report to the hospital that indicates whether NSP meets patient care needs

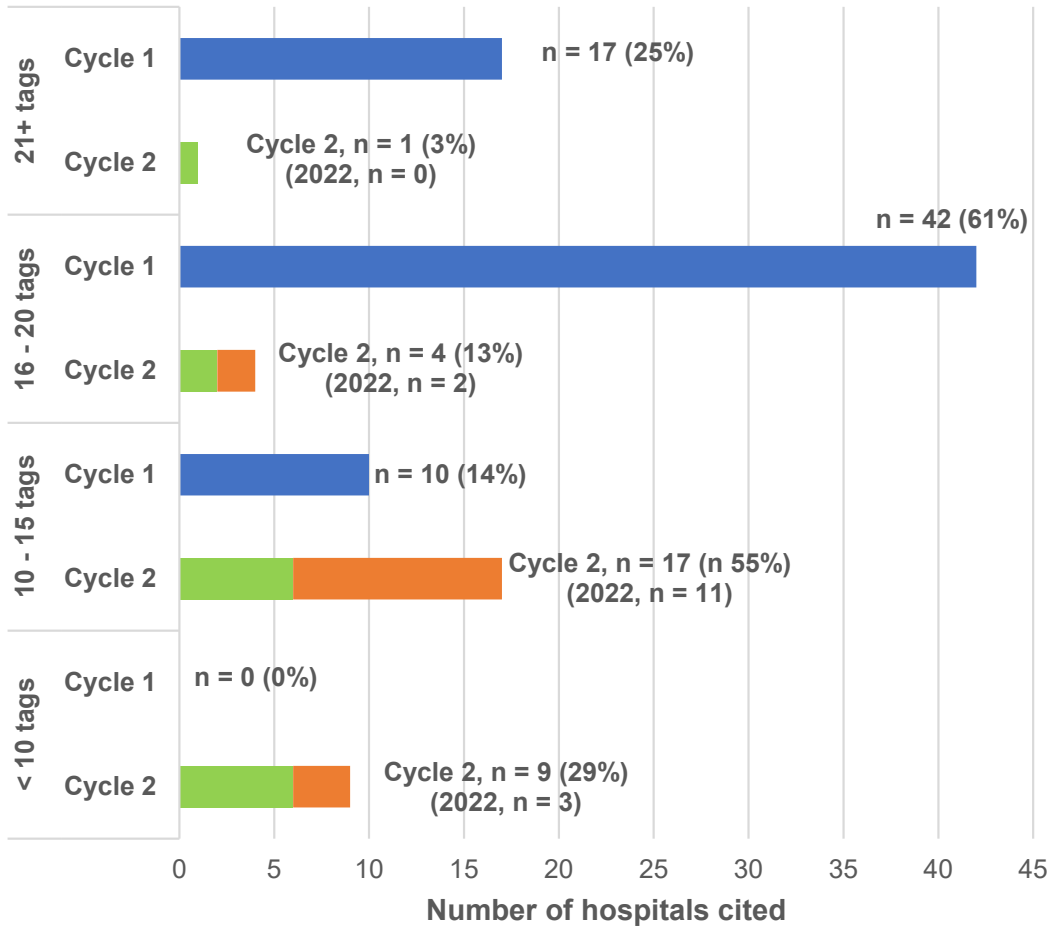
Mandatory Overtime Citations



- **E665:** Hospital cannot require overtime (mandatory overtime) except in limited circumstances
- **E670:** Hospital must have a policy and procedure to ensure that MOT is documented in writing and that MOT policies and procedures are clearly written, provided new nursing staff members, and readily available to all nursing staff

Average Number of Citations

Number of Citations per Hospital
 Cycle 1: n = 69 Hospitals
 Cycle 2: n = 31 Hospitals



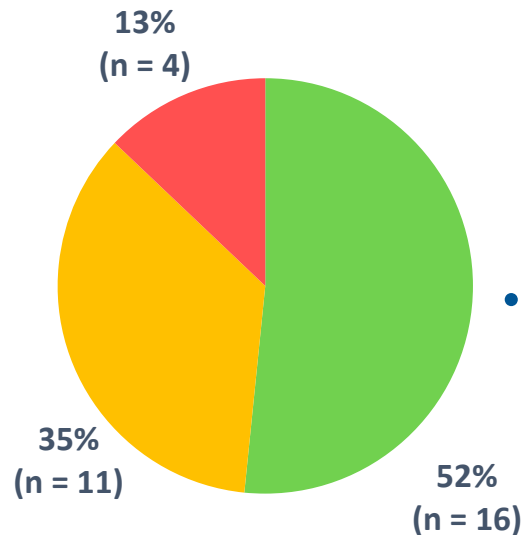
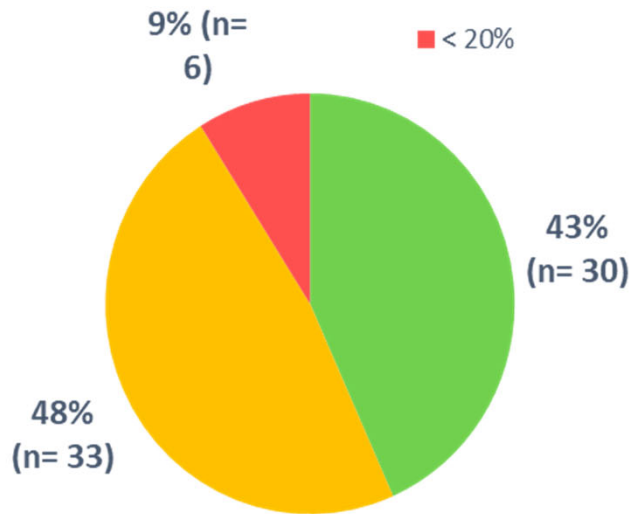
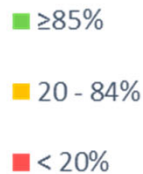
- OHA is citing fewer tags in **Cycle 2** than in **Cycle 1**.
- In **Cycle 1**, the average number of tags cited per survey was **18**. For **Cycle 2**, the average number of tags cited per survey is **11**. (This increased from 9 in 2021 to 11 for 2021 + 2022).

SurveyMonkey Response Rate

Cycle 1 Survey Monkey Response Rate (n= 69 Hospitals)

Cycle 2 Survey Monkey Response Rate (n = 31 Hospitals)

- OHA roughly correlates the SurveyMonkey response rate based to the number of licensed hospital beds
- During **Cycle 1**, 43% of hospitals (n= 30) had a high response rate ($\geq 85\%$ of licensed hospital beds), compared to 52% of hospital (n= 16) for **Cycle 2**.
- **Cycle 2** has slightly higher rates of very low SurveyMonkey participation compared to **Cycle 1** (considered $< 20\%$ of licensed hospital beds)



Nurse Staffing Resources:

Website: www.healthoregon.org/nursestaffing

- Nurse Staffing Interpretive Guidance
- Nurse Staffing Webinars
- Sample Nurse Staffing Survey Tool Kit
- Nurse Staffing Reports and approved Plans of Correction

And more!

Nurse Staffing Resources:

Website: www.healthoregon.org/nursestaffing

Email: mailbox.nursestaffing@odhsoha.oregon.gov

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