

## Frequently Asked Questions (FAQ)



### What is OHOP?

The Oregon Housing Opportunities in Partnership (OHOP) program is a housing program that helps people with long term rental assistance who meet eligibility criteria.

The OHOP program may be able to help you with:

- Ongoing monthly rent assistance
- Ongoing utility assistance
- Referrals and application assistance for Low Income Energy Assistance Program (LIHEAP)
- Referrals and application assistance for Housing Choice vouchers

Submitting the OHOP Client Referral Form does not guarantee that you will qualify for or receive financial services from the OHOP program.



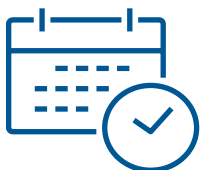
### What does the OHOP referral process look like?

The OHOP Client Referral Form starts the conversation with a housing coordinator to assess your current housing situation to determine eligibility and what other resources may be available to you. This application is the first step to placement on the OHOP waitlist. At the end of the Client Referral Form we'll ask you to sign to tell us that the information on the form is accurate at time of referral.

The best way to determine your eligibility and placement on the waitlist is through an open conversation. This conversation along with the referral form helps the housing coordinator work with you and your case manager or care coordinator to make a plan for a successful housing search.

It is important to update the housing coordinator throughout the waiting period if there are any changes in your housing stability so your position on the waitlist can be reassessed if needed. Additionally, we want to quickly reach you when you get to the top of the waitlist and notify you of other opportunities as they arise so make sure your contact information is current.

Once at the top of the waitlist, the housing coordinator will reach out to you to certify you within 30 days, so that a housing search may begin. The more ready you are for a housing search, the more likely you will be to find a place that works within the program rent limits and that meets your needs.



### How long is the waitlist?

OHOP is **not** emergency housing and will not be able to assist in emergency situations. It is a waitlist for long term assistance and this wait could be weeks, months or even years depending on funding and housing opportunities.

It is highly recommended that folks apply for other short- or long-term rent assistance as well as waitlists for affordable or low-income housing. Any changes to your housing situation may change your position on the waitlist.

## Where can I live?



OHOP can assist with independent housing as well as sharing a unit with a roommate or family member. Your household type will be discussed at time of certification when you will be given guidance to your unit size and rent limits. If you have questions about what may be approved, make sure to ask your housing coordinator.

Each county has a different rent allowance limit which could affect the availability and vacancy of units. Additionally, each county has a specific case manager and a specific housing coordinator. During the initial assessment let your housing coordinator know which county you plan to live in. OHOP can only be used outside of the Portland metro area and does not serve Multnomah, Yamhill, Washington, Columbia, and Clackamas counties.



## When do I reach out to the housing coordinator?

Update your housing coordinator with any changes in your housing situation or contact info:

- If the way to contact you changes, such as new phone number or email address
- If you identify and begin work with a Behavioral Health Counselor
- If you get approved for another waitlist or find affordable housing
- If you move out of the area, or to a new unit (address changes)
- If you get an eviction notice or kicked out

## What to expect from the OHOP referral process:

