

2024 Third-Party Liability Recovery (TPLR) Policies & Procedures Evaluation Criteria

CCO Name	Scale		
Review Date	2	Meets expectations	
Reviewer	1	Partially meets expectations	
Score	0	Does not meet expectations	
	out of possible 22 points		

The criteria in this document are based on the coordinated care organization (CCO) contract for Contract Year [2024](#) and applicable statutes and rules. The criteria are used to evaluate each CCO's compliance with TPLR policies and procedure (P&Ps) requirements.

Evaluation Criteria	Reference	Score
The P&Ps state the requirement for Providers and Subcontractors to request and obtain TPL information from the Members and to promptly provide such information to the Contractor. <i>At a minimum, the following information must be obtained and provided to OHA:</i>		
1. The name of the Third-Party Payer, or in cases where the Third-Party Payer has insurance to cover the liability, the name of the policy holder.	Exh B, Pt 8, Sec 17, Para f (1)(a)	
2. The Member's relationship to the Third-Party Payer or policy holder.	Exh B, Pt 8, Sec 17, Para f (1)(b)	
3. The social security number of the Third-Party Payer or policy holder or copies of the front and back of the TPL insurance card.	Exh B, Pt 8, Sec 17, Para f (1)(c)	
4. The name and address of the Third-Party Payer or applicable insurance company.	Exh B, Pt 8, Sec 17, Para f (1)(d)	
5. The policy holder's policy number for the insurance company.	Exh B, Pt 8, Sec 17, Para f (1)(e)	
6. The name and address of any Third-Party who paid the claim for the member.	Exh B, Pt 8, Sec 17, Para f (1)(f)	
7. The P&Ps state the requirement for the CCO to report any and all TPL to OHA in the timeframes identified in Sec 17, Para f (2), Para j, Para k, and Para n (1).	Exh B, Pt 8, Sec 17, Para f (2), Para j, Para k, and Para n (1)	
8. The P&Ps state the requirement for the CCO to pursue recovery for Covered Services and the procedures to be undertaken with such efforts.	Exh B, Pt 8, Sec 17, Para f (3)	
9. The P&Ps outline the process for record keeping of all recovery efforts undertaken, and recoveries obtained, and reporting of adjustments made to Encounter Data.	Exh B, Pt 8, Sec 17, Para f (4)	

<i>Evaluation Criteria</i>	<i>Reference</i>	<i>Score</i>
10. The P&Ps state the requirement for the CCO to adjust Encounter Data to reflect the amount received or recovered from a Third-Party Payer.	Exh B, Pt 8, Sec 17, Para f (5)	
11. The P&Ps describe the methodology for determining if and when it is no longer Cost-Effective for the CCO to pursue recovery of sums owing by a Third-Party Payer.	Exh B, Pt 8, Sec 17, Para f (6)	
Comments		