



HEALTH SYSTEMS DIVISION

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**Date:** March 25, 2024

**To:** Behavioral health treatment programs  
Substance use disorder treatment programs

**From:** Donny Jardine, Medicaid Behavioral Health Policy manager  
Medicaid Programs

**Subject:** Fee-for-service claim adjustment pause and reprocessing to apply the October 1, 2023, behavioral health 3.4% rate increase

Starting March 25, 2024, the Oregon Health Authority (OHA) is working to reprocess all previously submitted, unadjusted behavioral health claims with dates of service on or after October 1, 2023. OHA expects to have these claims reprocessed and paid by April 15, 2024.

### Why is this happening?

As explained in OHA's [March 11, 2024 memo](#), providers had until March 22, 2024, to adjust claims to apply the increase.

All adjustment activity on these claims must stop so that OHA can identify all claims that require reprocessing.

### What should you do?

Please stop adjusting behavioral health claims for now. OHA will let you know when reprocessing is complete and when providers can resume adjusting claims.

### Questions?

**If you have questions about the behavioral health rate increase and related program changes:**

Please email [Medicaid Programs](#) or visit OHA's [Behavioral Health Rate Increase page](#).

Thank you for your continued support of the Oregon Health Plan and the services you provide to our members.