

	AllCare	Cascade Health	Columbia Pacific	Eastern Oregon	Health Share	IHN
<b>ACCESS - "A"</b>						
TOTAL:	12	129	72	66	1493	40
PENDING:	0	0	1	8	26	0
RESOLVED:	12	129	71	58	1467	40
RANGE:						
<b>INTERACTION WITH PROVIDER OR PLAN - "IP"</b>						
TOTAL:	23	108	30	76	1126	77
PENDING:	0	0	2	9	28	0
RESOLVED:	23	108	28	67	1098	77
RANGE:						
<b>CONSUMER RIGHTS - "CR"</b>						
TOTAL:	5	3	1	32	78	6
PENDING:	0	0	0	6	9	0
RESOLVED:	5	3	1	26	69	6
RANGE:						
<b>Quality-of-Care - "QC"</b>						
TOTAL:	12	3	6	24	184	40
PENDING:	0	0	0	3	28	0
RESOLVED:	12	3	6	21	156	40
RANGE:						
<b>QUALITY OF SERVICE - "QS"</b>						
TOTAL:	8	0	3	23	47	27
PENDING:	0	0	0	5	1	0
RESOLVED:	8	0	3	18	46	27
RANGE:						
<b>CLIENT BILLING ISSUES - "CB"</b>						
TOTAL:	0	1	8	28	95	22
PENDING:	0	0	1	3	9	0
RESOLVED:	0	1	7	25	86	22
RANGE:						
<b>OTHER</b>	0	0	0	0	18	0
<b>PENDING:</b>	0	0	4	34	101	0
<b>GRAND TOTAL</b>	60	244	120	249	3041	212
Enrollment Numbers: as of 6/30/2019	49,550	19,225	23,907	52,007	324,171	56,821
Per 1000 members:	1.21	12.69	5.02	4.79	9.38	3.73

Jackson Care	PCSC CO	PCSC CG	Primary Health	Trillium	Umpqua	Advanced Health	Willamette Valley	Yamhill County
23	92	12	9	366	26	36	532	74
0	0	0	0	1	0	0	0	0
23	92	12	9	365	26	36	532	74
22	85	18	12	166	37	30	68	69
0	0	0	0	1	0	0	0	1
22	85	18	12	165	37	30	68	68
0	10	8	1	15	15	11	10	7
0	0	0	0	0	0	0	0	0
0	10	8	1	15	15	11	10	7
8	7	1	3	78	17	10	6	8
0	0	0	0	1	0	0	0	0
8	7	1	3	77	17	10	6	8
2	11	2	1	15	1	2	24	22
0	0	0	0	0	0	0	0	0
2	11	2	1	15	1	2	24	22
10	3	0	1	147	3	2	83	32
0	0	0	0	0	0	0	0	0
10	3	0	1	147	3	2	83	32
0	0	0	0	0	0	0	0	0
0	0	0	0	3	0	0	0	1
65	208	41	27	787	99	91	723	212
29,798	49,701	12,456	10,780	90,973	26,759	20,494	102,141	25,907
2.18	4.19	3.29	2.50	8.65	3.70	4.44	7.08	8.18

<b>FFS</b>	<b>Totals</b>
145	3127
0	36
45	2991
11	1958
0	41
11	1917
0	202
0	15
0	187
107	514
0	32
107	482
268	456
0	6
268	450
165	600
0	13
165	587
0	18
0	143
696	6875
237,264	1,131,954
2.93	6.07