



Mid-Columbia Community Action Council

Serving Hood River, Wasco and Sherman Counties
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Presenter:

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Who is Mid-Columbia Community Action Council (MCCAC)?

MCCAC is the Community Action Agency serving Hood River, Wasco and Sherman Counties. We provide Housing, Shelter, Household Utility and Home Weatherization assistance to lower income and houseless community members. Our primary funding comes from state and federal sources.



Mission

Our mission is to build a better future for our community through partnership and equity-centered programs that prevent and eliminate poverty and homelessness.



Vision

We envision a bright, equitable, and dignified future for our community and organization; where our community thrives, our partnerships expand and deepen our impact and our staff are empowered and supported to do their best work.



Values

Equity, Compassion, Collaboration, Community, Respect



**Mid-Columbia
Community
Action Council**



Core Program Areas

- Housing
- The Dalles Transitional Shelter
- Household Utilities
- Home Weatherization



Housing

MCCAC's Housing programs work to prevent and end homelessness for vulnerable community members. Services include:

- Street Outreach
- Case Management
- Rapid Rehousing
- Homeless Prevention
- Hotel/Motel Vouchers



The Dalles Shelter



MCCAC operates 18 transitional shelter units serving up to 36 individuals experiencing houselessness in The Dalles. On-site services are provided by MCCAC and its partner organizations including housing placement, case management and behavioral health services.



Household Utilities

MCCAC's Household Utilities programs provide low-income households with assistance in maintaining in-home utilities and preventing utility shut offs. Services are provided for:

- Power and energy
- Natural Gas
- Garbage and recycling
- Water
- Firewood



Home Weatherization

MCCAC's Home Weatherization program works in coordination with the Household Utilities programs and helps address energy inefficiency, health and safety issues that may exist due to the built home environment. In Home Weatherization interventions include:

- Installation of energy efficient heating and cooling systems
- Replacement of older, inefficient home appliances
- New insulation
- Air sealing of home
- Window and door replacement
- Health through Housing/built environment





In 2021:

- \$4,070,022 in services were accessed by over 4,000 individuals and families in our three counties of Wasco, Sherman, and Hood River.
- Collaborations were formed with ten partner agencies to help address physical and behavioral health, employment, education, and other social needs.
- Updated website with better functionality and language access.
- MCCAC invested over \$6m dollars into our communities, lifting up participants, and the local economies.

Weatherization & Utilities

Utility Assistance Programs:

- \$1,067,818 in bill pay assistance.
- 2,713 people served.
- 46.4% of participants were, Native, People of Color, or Latinx.

Weatherization Programs:

- In 2021, 17 homes were weatherized improving home energy efficiency and resulting in overall healthier homes.
- 76% of households served were Latinx community members.

Housing

Housing Assistance Programs:

- 1,300 people were provided with housing assistance to help prevent and end homelessness.
- 32% of participants were Native, People of Color, or Latinx.
- 488 households were provided rent assistance in partnership with Mid-Columbia Housing Authority.
- \$934,679 was paid in rent assistance to local landlords, preventing eviction and financial disruption to the local economy.

Shelter

Shelter Programs, in 2021:

- 20,936 nights of shelter were provided across 3 counties.
- 21 shelter clients transitioned into permanent housing.
- Held two vaccination clinics and two COVID-19 testing clinics for our shelter guests.
- Shelters did not have a single shelter guest test positive for COVID-19 in 2021.

Veterans

Veterans Programs:

- 18 Veteran households served by Supportive Services for Veteran Families (SSVF) Program.
 - Five placed into permanent housing.
 - Three prevented eviction.
- Ten Veteran households housed in the Hamilton Apartments.
- 31% of those Veterans were People of Color, Native or Latinx.

Long Term Progress



Our Future...

Now, as we turn this corner and look to keep the momentum in 2022. This year will be critical as we focus keenly on the development of our Navigation Center in The Dalles while also shoring up our operational infrastructure and systems. We will also be working with our development partners to secure funding to develop permanent supportive housing in the region.

To find out more or to help support these projects you can visit our website, donations welcome. MCCAC.com/donate

Stabilizing Families

All in all, we were able to deepen our impact in the community through the provision of \$4,070,022 in client assistance in 2021 (compare to \$2,645,899 in 2020). These resources stabilized individuals and families by helping to keep the heat, air and lights on; helped move those experiencing houselessness into permanent housing; prevented houselessness from those at risk of eviction due to the impacts of COVID-19; provided shelter and connected resources to vulnerable community members experiencing houselessness; and reduced household energy reliance and created healthier built home environments through energy efficient upgrades and improvements.



Karen - Housing Outreach



Rob Mendoza - Shelter Operations Manager



The Dalles "Pallet Shelter" / Transitional Housing Facility



(Right) Samantha - Shelter Staff
(Left) Lexi - Successfully Re-housed Program Participant

Recent Successes

- Awarded \$3.1 million in Emergency Solutions Grant funding
- Provided over \$2.5 million in rental assistance on behalf of tenants to local area landlords, through partnership with MCHA
- Have received approximately \$5 million to build a Navigation Center in The Dalles
- Partnership with EOCCO to weatherize homes in Sherman County
- Partnership with Pacific Source for shower/laundry trailer operating at our Hood River Shelter site



Permanent Supportive Housing Development

- Approximately 75 new units with a focus on serving formerly homeless Veterans, Native Community Members and those with behavioral health conditions
- On-site services by MCCAC, Mid-Columbia Center for Living, One Community Health and N'chl Wana Housing
- Applying for state funds in early 2023

Permanent Supportive Housing Definition (PSH): PSH combines lease-based housing affordable at extremely low incomes (less than 30% of the area median income) with tenancy supports and other wraparound supportive services to more effectively serve the most vulnerable populations. PSH integrates on-site social, health and employment services for residents, helping to ensure long-term housing success.



The Dalles Navigation Center

- \$3.0 million received from the Oregon Legislature
- Future MCCAC offices, co-located with The Dalles Transitional Shelter and other partner agencies.
- Partner agencies: The Next Door, MCHA, The Oregon Human Development Corporation, Bridges to Health/Columbia Gorge Health Council, Nch'I Wana Housing, Mid-Columbia Center for Living, One Community Health
- One-Stop shop of housing, social services



The Dalles Navigation Center

- Estimated completion costs: \$5.8 million
 - Sources:
 - Oregon Legislature: \$3.0 million
 - City of The Dalles: \$500,000
 - Wasco County: \$500,000
 - Oregon Health Authority Planning Grant: \$50,000
 - Oregon Housing and Community Services: \$50,000
 - The Oregon Human Development Corporation: \$400,000
 - MCCAC Real Estate Equity Contribution: \$300,000
- Total Current Contribution: \$4,800,000
Current Gap: \$1,000,000



MCCAC 2021-2024 Strategic Plan: “MCCAC, A New Era”

- Released September 1, 2021
- Focused Goal Areas:
 - Equity and Racial Justice
 - Community Relationships
 - Housing Stability and Homeless Services
 - Organizational Health and Infrastructure

View the full plan on our new website at:

www.mccac.com/strategic-plan



Opportunities for Collaboration

- Integrated services to address the whole client
- Pair physical and behavioral health resources with housing development and services
- Community Health Workers
- Supportive Housing
- Built environment initiatives addressing health, safety and energy efficiency
- Focus on utilizing the expertise of each system





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Contact us



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