



# Health Related Services:

## Centering Equity and Community Engagement

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CCO Health-Related Services Convening 2021

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# Agenda

## For today:

- Welcome-introduction activity
- COVID Impact Support Funds
- Partner Highlights
- Reflection/Discussion



## Introduction Activity

Participants can join  
at [slido.com](https://www.slido.com) with #684525  
or scan the QR code below



# COVID Impact Support Fund

\$4.8 million

How can we do things differently in a pandemic, especially for our most impacted communities?



# Our Process

Funding decision - Quality Committee of the Board

Internal cross sector teams developed process

Community Impact Committee, Community Advisory Council

Health Share's Racial Equity Tool

**GOAL:** Low-barrier approach to get funds out to community-based organizations working with communities of color in response to COVID

# Our Process

Initial application review – staff worked in teams to review applications and cross-checked partner’s assessment. Review criteria:

- Organization was invited to apply
- Request for funds support organization’s response to COVID
- Funds are focused on supporting communities of color
- Provides services in the Portland tri-county region
- Request is less than 30% of annual operating budget

# COVID-19 Impact Support Funds

103 – invited to apply

72 – applications received

60 – funded organizations

# COVID-19 Impact Support Funds

\$11,635,121 - requested

\$4,844,309 - awarded



# COVID-19 Impact Support Funds

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Of the 60 organizations we funded:

- **100%** focused on **RACIAL EQUITY & serving communities of color**
- **33%** focused on **CHILDREN and FAMILIES**
- **30%** focused on **HOUSING, UTILITIES and FOOD**
- **26%** focused on **COMMUNITY HEALTH WORKERS**



# What's next?



Tracking impact of funding



Deepening relationships with culturally specific CBOs



Expanding Community Engagement processes

# The 60 COVID Support Fund Award Recipients

Adelante Mujeres  
African Family Holistic Health Organization  
African Youth and Community Organization  
Albina Head Start, Inc  
Angolan Community Organization of Oregon  
Ant Farm  
APANO Communities United Fund  
Bienestar  
Black Parent Initiative  
Boys & Girls Club of Portland  
Bradley Angle  
Brown Hope  
Catholic Charities of Oregon  
Center for African Immigrants and Refugees Organization  
Center for Intercultural Organizing (dba Unite Oregon)  
Central City Concern  
Chinese Friendship Association of Portland  
Clackamas Women's Services  
Coalition of Community Health Clinics  
Community Action  
Community Development Corporation of Oregon  
East Washington Co Shelter Partnership Council (dba Good Neighbor Center)  
Ecumenical Ministries of Oregon  
El Programa Hispano Catolico  
Familias en Accion  
Hacienda Community Development Corporation  
Holistic Health  
Immigrant and Refugee Community Organization  
Kairos PDX  
Latino Network  
Lutheran Community Services NW

Mercy Connections  
Metropolitan Family Services  
NARA  
National Alliance for Filipino Concerns  
Native American Youth and Family Center  
Native Wellness Institute  
Neighborhood Health Center  
North by Northeast  
Northwest Family Services  
Open School, Inc.  
Oregon Chinese Coalition  
Oregon Latino Health Coalition  
Oregon Marshallese Community Association  
Portland Opportunities Industrialization Center, Inc. + Rosemary Anderson High School (POIC+RAHS)  
Reach Out and Read Oregon  
Slavic Community Center of NW  
Social Venture Partners (on behalf of Early Childhood Equity Collaborative)  
Straightway Services  
The Giving Tree  
The Miracles Club  
The Northwest Catholic Counseling Center  
The Rosewood Initiative  
Together We Are Greater Than  
Torus  
Tryon Creek Watershed Council (on behalf of HAKI Community Org)  
United Way of the Columbia Willamette (on behalf of Early Learning Washington Co)  
UTOPIA PDX  
Virginia Garcia Memorial Health Center  
Young People Dreamers & Achievers



**\$ 4,844,309 to community partners**

# Community Partner Highlight

- Washington County Community Action –  
Insert video link (Coming soon)

# Community Partner Highlight

- Adelante Mujeres – Insert video link (Coming soon)

# Reflections & Discussion

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Based on what you've heard, what ideas do you have about how we can engage with community in HRS funding decisions?



# Our Partners

ADVENTIST HEALTH  
PORTLAND





Be Healthy. Be Happy.

# COVID-19 Community Support Program

InterCommunity   
Health Network CCO

Serving Benton, Lincoln,  
and Linn Counties





# Overview

Over \$850,000 provided to members facing hardships due to the COVID-19 pandemic

Support for housing, food security, utilities, telehealth, and other needs

Utilized Connect Oregon, a social determinant of health referral network powered by Unite Us

# Community Partnerships

- Contracted with 13 community-based organizations
  - Directly serving un- or under-housed, communities of color, and disabled communities
- Total amount dispersed: \$250,000
- Estimated 500 members served; data collection still in progress

Partnered with community-based organizations to provide funds directly to our highest need/highest risk members for housing, food, utilities, certain household goods, and other urgent needs



# Albany Partnership for Housing & Community Service

- By having the decision-making being done onsite we were able to take action quickly
- Residents were able to communicate their needs to familiar faces allowing for a more Trauma Informed process



# Albany Partnership for Housing & Community Service



- Residents reported great relief and lessened anxiety due to the help
- We were able to identify other issues including food insecurity, domestic abuse, difficulties with, and feelings of isolation

# Flexible Services: Individual Requests

- COVID Hardships
  - Loss of Income
  - Quarantine Needs
  - Housing Issues
- Assistance
  - Housing
  - Utilities
  - Household Supplies
  - Technology for Telehealth
- Unite Us/Connect Oregon
  - Developed Self-Referral pathway
  - Community and Provider partnerships



**Over \$625,000 provided to support member needs**

# How This Has Helped Members

- Wow! How Remarkable. Thank you and your organization from the bottom of my heart.
  - Solo parent with five children, requested utility assistance secondary to loss of job from COVID-19. This allowed the family to maintain power and internet for all the children's schooling needs.
- Thank you so much and God bless you!
  - Mom with teenage child. Both lost their jobs due to COVID-19. Mom has been doing side jobs to keep up with rent. Only asked for help paying utilities.
- I appreciate you. Thank you for your help getting through all this chaos.
  - Couple in their 30's, one with a high-risk underlying chronic condition, who requested basic food and cleaning supplies secondary to loss of employment due to COVID-19. This allowed the couple to feed themselves and maintain a safe, clean living environment.

Family of five who requested rent and utility assistance secondary to loss of income from COVID-19. This allowed the family to maintain access to secure housing, provided electricity and internet for their children's schooling needs, and maintained access to telehealth services for behavioral health appointments.







**Albany Partnership for Housing and  
Community Service:**

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