State of Oregon — Kate Brown, Governor

Membership

Governors Public Appointments

Richard Chaves
Chaves Consulting, Owner
Trevor Fiez
Student, OSU
Vacant

Senate President Appointments

Lee Beyer
Senator, District 6
Kim Thatcher
Senator, District 13

Speaker of the House of Representative's Appointments

Phil Barnhart
State Representative, District 11
Central Lane and Linn Counties
Mike Nearman
State Representative, District 23

State CIO Appointments

Larry Warren
Enterprise Shared Services,
Manager, Chief Information
Office
Gina Salang
Chief Information Officer
Dept. of Administrative Services

State Treasurer Appointment

Cora Park
Director, Treasury

Governor's Agency Appointments

Peter Threlkel, Board Chairperson
Director, Secretary of State
Kurtis Danka, Vice Chairperson
Chief Information Officer
Department of Transportation
Tom Fuller
Public Information Officer
Department of Transportation

For More Information Contact:

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Legislative Report

Summary of activities under ORS 182.132 - Ability to offer government services through portal; convenience fee from January 2015 through December 2016

The State Chief Information Officer, with the advice of the Electronic Government Portal Advisory Board, provides the ability for state agencies to offer government services by means of a secure and usable electronic government portal and has contracted these services to an electronic government portal provider. As recommended by the advisory board the office may authorize an electronic government portal provider to charge a convenience fee for an electronic government service. Such fees reflect the costs incurred in hosting, operating, maintaining or implementing the electronic government portal.

Activities of the Electronic Government Portal Advisory Board:

- Received and adopted Sub-Committee recommendation to deploy a feedback tool on all Oregon.gov webpages.
- Voted unanimously to recommend that Corrections establish a $5.00 per record convenience fee for a new online State Penitentiary Store.
- Briefed on two annual Verizon Cyber Trust Enterprise Security Certifications of E-Government services.
- Presented with survey results (2015) of Oregon residents use of state of Oregon services online.
- Voted to recommend E-Government Program complete its review and approval of the 2015 & 2016 E-Government Program portal provider's projected budgets.
- Reviewed Portal Provider revenues.
- Executive Session to review E-Government Program vendor 2015 budget materials.
- Executive Session to review E-Government Program vendor 2016 budget materials.
- Announced the 2015 and 2016 Annual Reports.
- Received Blind Commission briefing on the benefits of newly delivered website redesign

- Received briefing from the Teachers Standards & Practices Commission on the benefits already received as a result of the first phase deployment of their three phase project.
- Voted unanimously to recommend a $7.55 per record convenience fee related to DMVDRA, a reduction of eight cents. The fee includes a fair value component of $4.55 per record, paid to the Highway Fund, and $3.00 per record paid to the E-Government Portal Provider.
- Reviewed the following awards: Center for Digital Government 2015 Best of the Web Finalist Award for Oregon.gov; StateScoop 2016 IT Program of the Year, awarded to the Oregon E-Government Program; StateScoop 2016 Innovation of the Year Award for the EPAB prioritized Government Ethics Commission Online Filing System; 2015 State CIO Bronze Award for Oregon.gov redesign.
- Prioritized a total of 22 new services: 3 mobile usability website redesigns; 1 new website; 8 E-commerce payment services; 4 Licensing/E-commerce Services; 1 Custom application and E-commerce payment services; 5 Custom applications.
- Revised EPAB prioritization criteria Urgent ranking description to read: "6. URGENT: Documented statutory, regulatory grant or other funding deadlines; other urgent statutory compliance or enterprise level needs; any non-compliance with Oregon Public Funds or other industry regulatory requirements that place state funds at risk of loss."

Activities of the Office of the State CIO (OSCIO):
- Oversaw the successful completion and delivery of 61 applications, websites and e-commerce services in 2015 - 2016.
- Oversaw deployment and deployment of Website feedback tool to 160 websites.
- Conducted quarterly user groups and monthly E-Governance Board meeting for agencies to share knowledge on using E-Government Services and seek advice on services.
- Published or reviewed monthly reports on current accomplishments and performance metrics distributed to all those who use E-Government Services.
- Maintained an E-Government portfolio of all government services provided on the open data portal.
- Implemented new "Fast-Lane" Agency managed website redesign process.
- Implemented Work Order templates for improved consistency.
- Streamlined Work Order and Change Order processes for all services.
- Performed all reviews for 48 different Work Order requests.
- Escalation point for agencies on all issues related to E-Government Services.
- Establish 24x7 communications with agency leadership during multi-agency service outages.
- Provide staff and logistic support for all E-Government Electronic Advisory Board and E-Governance Board meetings.
- Provide public internet video and chat participation for EPAB board meetings.
- Detailed validation reviews of 2014 and 2015 Verizon Cybertrust Security Audit results.
- Participate in Monthly Quality Commerce Information Sharing Meeting with Treasury.
- Weekly review of all services provided, customer engagement, and service levels.