Minutes Accounts Receivable Core Committee (ARCC)

DAS

DEPARTMENT OF
ADMINISTRATIVE
S E R V I C E S

CHIEF FINANCIAL

OFFICE

Meeting Date: January 16, 2024

Location: Virtual meeting via Microsoft Teams

Attendees:

Joy Andrews (DELC); Fitsum Aramde (DEQ); Heidi Baker (DHS/OHA); Sheila Banke (DOJ); Brad Batchelor (PUC); Erica Baumann-Hilton (OHCS); Melissa Boaz (DHS/OHA); Angelique Bowers (ODE); Devyn Castillo (OBDD); Alissa Davalos (DOR); Richard Dredge (DCBS); Todd Evans (DOR-OAA); Svetlana Fadden (DHS); Mini Fernandez (DAS); Connie Flowers (ODE); Gerold Floyd (DAS-SWARM); Olga Fokina (OMB); Ben Foster (DOR); Amy Fry (Lottery); Josh Gatchet (OST); Dan Goettsch (DCBS); Shaumae Hall (DEO); Stephanie Hanigan (SOU); Caty Karayel (REA); Irina Kay (DAS); Madeline Kretzschmar (ODE); Pam Lara (DSL); Bill Lee (DAS); Wendy Lorimor (ODOE); Elizabeth Marshall (ODVA); Brian Martinez (OLCC); Katya Medvedeva (DAS); Katy Moreland (DAS); Michelle Morin (ODF); AnnMarie Murphy (DEO); Jesse Oliver (OED); Michelle Palmer (BOLI); Melissa Phillips (OYA); Ben Plant (DAS); Matthew Powell (DPSST); Robin Rakowski (OED); Jill Reece (OYA); Jennifer Romele (OSMB); Alexander Roome (DHS/OHA); Emily Rothweiler (DAS); Lyubov Salov (DAS); Michelle Scholl (ODOT); Rubaiya Sharmin (CCB); James Terrusa (OED); Carol Todd (Leg Counsel); Melissa Tominaga (PERS); Taylor Towers (DAS); Daisy Tran (DAS); Anna Unger (DOC); Erica Westbrook (Trawl Comm); Sheleen Wilks (ODF); Karla Willmschen (SOS); Todd Younkin (OED): Jessica Zachary (HECC)

ITEM	TIME STAMP	ACTION, DISCUSSION
Welcome and introductions	0:00:00	
SWARM announcements- ARPM Q2 reporting deadline Jan 31	0:01:05	Gerold reminded everyone that the Q2 (Oct-Dec) ARPM report are due on January 31, 2024.
ARPM peer groups (survey results)	0:02:03	Gerold shared the peer group listings (Attachment A) based on the agency survey conducted in August 2023. The list is included in the minutes for agencies to review. Next steps for SWARM will be to evaluate the FY22 and 23 ARPM data based on these peer groups and identify agencies with higher collection rates and lower accounts becoming past due. SWARM will meet with these agencies to identify the processes and tools used that contribute to their success and then share that information with the agencies within that same peer group that have lower collection rates or higher percentage of accounts that become 90 days past due. It should be noted that this list is a starting point for these conversations, but not every agency will be able to use the same tools. There could be some agencies that might be better matched in different peer groups based on the results of these future meetings.

For more information, send an email to: SWARM@oregon.gov.

FY23 LFO reporting summary	0:17:40	The summary of the FY 23 LFO data grouped by branch of government was shared with the group as well as the Executive branch comparison of FY22 vs FY23 (Attachment B). Agencies that had the largest change have been contacted to provide additional information that SWARM used to craft language in the Accounts Receivable Management Report that will be posted by the end of the month.
Roundtable	0:31:55	Heidi Baker at DHS/OHA asked if SWARM was aware of any pending changes to the LFO reporting for the FY24 reporting period. Gerold shared that he has not been contacted by LFO regarding any pending changes. After the meeting concluded, LFO was contacted to see if they had any pending system changes planned, and they have confirmed there are no changes planned at this time. Angelique Bowers at ODE commented that they are looking to automate some of their receivables process and asked if agencies had any systems that are working well for them and options that might be available for ODE to use in their efforts. If anyone has a system that is working well for them and helped automate receivables management, please reach out to Angelique Bowers at ODE.
Adjournment	0:39:06	The meeting was adjourned at 2:39 pm

Next meeting:

Tuesday, March 19, 2024

2:00pm – 3:30pm via Teams (meeting link)

(upcoming meeting dates are available at: State of Oregon: Accounting and reporting - Statewide Accounts Receivable Management, please add these to your calendar if you would like to attend)

Attachment A

Agencies Grouped by: Agency Functions

Blind, Commission for the Administration Fees/fines Inc Employment Relations Board Administration Invoice (goods/services) St	itate agencies/local governments ndividuals itate agencies/local governments	Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)
Employment Relations Board Administration Invoice (goods/services) St		Assignment (DOR or PCF as applicable)
. ,	tate agencies/local governments	
Library, Oregon State Administration Invoice (goods/services) Bu		Assignment (DOR or PCF as applicable)
	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Oregon Youth Authority Administration Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Revenue, Department of Administration Taxes Inc.	ndividuals	Garnishment
Agency name Agency Functions Primary Receivable Type Pr	Primary customer	Collection Tools
Advocacy Commissions Office, Oregon Advocacy Invoice (goods/services) Inc	ndividuals	Assignment (DOR or PCF as applicable)
Labor and Industries, Bureau of Advocacy Civil penalty Industries	ndividuals	Assignment (DOR or PCF as applicable)
Agency name Agency Functions Primary Receivable Type Pr	Primary customer	Collection Tools
Employment Department Assistance/welfare/benefits Benefit overpayments Inc	ndividuals	Garnishment
Health Authority, Oregon Assistance/welfare/benefits Benefit overpayments Inc	ndividuals	Benefit reductions/ employer statements
Human Services, Oregon Department of Assistance/welfare/benefits Benefit overpayments In	ndividuals	Benefit reductions/ employer statements
	ndividuals	Benefit reductions/ employer statements
	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
	ndividuals	Lien recording
Agency name Agency Functions Primary Receivable Type Pr	Primary customer	Collection Tools
Education, Department of Education Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
	itudents	Assignment (DOR or PCF as applicable)
Agency name Agency Functions Primary Receivable Type Pr	rimary customer	Collection Tools
Business Oregon Grant funding Loans/Leases St.	tate agencies/local governments	Assignment (DOR or PCF as applicable)
Early Learning and Care, Department of Grant funding Benefit overpayments Lic	icensed professionals	Benefit reductions/ employer statements
Emergency Management, Oregon Department of Grant funding Invoice (goods/services) St	tate agencies/local governments	Assignment (DOR or PCF as applicable)
Agency name Agency Functions Primary Receivable Type Pr	Primary customer	Collection Tools
Judicial Department, Oregon Judicial (courts)/Justice Services Court orders (criminal or civil) In-	ndividuals	Garnishment
Justice, Department of Judicial (courts)/Justice Services Support orders (child or spouse) Indicial (courts)	ndividuals	Assignment (DOR or PCF as applicable)
Agency name Agency Functions Primary Receivable Type Pr	Primary customer	Collection Tools
Lottery Commission, Oregon Marketing Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Tourism Commission, Oregon dba Travel Oregon Marketing Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Agency name Agency Functions Primary Receivable Type Pr	rimary customer	Collection Tools
Energy, Department of Natural resources Asessments Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Fish and Wildlife, Oregon Department of Natural resources Federally reimbursed grants Fe	ederal government	Assignment (DOR or PCF as applicable)
Forestry, Oregon Department of Natural resources Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Water Resources Department Natural resources Invoice (goods/services) Bu	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
	ederal government	Assignment (DOR or PCF as applicable)
Parks & Recreation Department, Oregon Natural resources Invoice (goods/services) Fe		- ' ' ' '
· · · · · · · · · · · · · · · · · · ·	Non-profit entities	Assignment (DOR or PCF as applicable)
Watershed Enhancement Board, Oregon Natural resources Invoice (goods/services) No	lon-profit entities	
Watershed Enhancement Board, Oregon Natural resources Invoice (goods/services) Not Land Conservation and Development, Department of Natural resources Invoice (goods/services) St.	_	Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)

Agencies Grouped by: Agency Functions

Agencies Grouped by: Agency Functions				
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Criminal Justice Commission, Oregon	Policy-oversight/training	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Military Department, Oregon	Policy-oversight/training	Invoice (goods/services)	Federal government	Federal offset
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Corrections, Department of	Public safety	Benefit overpayments	Individuals	Benefit reductions/ employer statement
Nursing, Oregon State Board of	Public safety	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Parole and Post-Prison Supervision, State Board of	Public safety	Court orders (criminal or civil)	Individuals	Assignment (DOR or PCF as applicable)
Fire Marshal, Department of State	Public safety	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Geology and Mineral Industries, Department of	Public safety	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Public Safety Standards and Training, Department of	Public safety	Invoice (goods/services)	Federal government	Federal offset
Police, Department of State	Public safety	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Agriculture, Department of	Regulatory/licensing	Civil penalty	Business entities (corporations, LLCs, etc)	withholding services
Accountancy, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Construction Contractors Board	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Mental Health Regulatory Agency	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Occupational Therapy Licensing Board	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Oregon Naturopathic Medicine, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Speech Lang. Path. And Audiology, Board of Exam. For	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Consumer and Business Services, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Environmental Quality, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Medical Board, Oregon	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Transportation, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Chiropractic Examiners, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Medical Imaging, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Mortuary and Cemetery Board	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Real Estate Agency	Regulatory/licensing	Invoice (goods/services)	Licensed professionals	Assignment (DOR or PCF as applicable)
Liquor and Cannabis Commission, Oregon	Regulatory/licensing	License (application/renewal)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Aviation, Department of	Regulatory/licensing	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Licensed Social Workers, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Pharmacy, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
Tax Practitioners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
Teacher Standards & Practices Commission	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Veterinary Med. Examiners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Government Ethics Commission, Oregon	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Office of the Governor	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Dentistry, Oregon Board of	Regulatory/oversight	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Public Utility Commission	Regulatory/oversight	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)

Agencies Grouped by: Primary Receivable Type

Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Energy, Department of	Natural resources	Asessments	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Administrative Services, Department of	Administration	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Government Ethics Commission, Oregon	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Office of the Governor	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Corrections, Department of	Public safety	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Employment Department	Assistance/welfare/benefits	Benefit overpayments	Individuals	Garnishment
Health Authority, Oregon	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Human Services, Oregon Department of	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Early Learning and Care, Department of	Grant funding	Benefit overpayments	Licensed professionals	Benefit reductions/ employer statements
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Agriculture, Department of	Regulatory/licensing	Civil penalty	Business entities (corporations, LLCs, etc)	withholding services
Labor and Industries, Bureau of	Advocacy	Civil penalty	Individuals	Assignment (DOR or PCF as applicable)
Accountancy, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Construction Contractors Board	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Dentistry, Oregon Board of	Regulatory/oversight	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Mental Health Regulatory Agency	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Nursing, Oregon State Board of	Public safety	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Occupational Therapy Licensing Board	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Oregon Naturopathic Medicine, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Speech Lang. Path. And Audiology, Board of Exam. For	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Judicial Department, Oregon	Judicial (courts)/Justice Services	Court orders (criminal or civil)	Individuals	Garnishment
Parole and Post-Prison Supervision, State Board of	Public safety	Court orders (criminal or civil)	Individuals	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Fish and Wildlife, Oregon Department of	Natural resources	Federally reimbursed grants	Federal government	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Consumer and Business Services, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Environmental Quality, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Fire Marshal, Department of State	Public safety	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Medical Board, Oregon	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Public Utility Commission	Regulatory/oversight	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Transportation, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Blind, Commission for the	Administration	Fees/fines	Individuals	Assignment (DOR or PCF as applicable)
Chiropractic Examiners, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Medical Imaging, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Mortuary and Cemetery Board	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)

Agencies Grouped by: Primary Receivable Type	Agencies	Grouped I	y: Primar	y Receivable	Type
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Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Education, Department of	Education	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Forestry, Oregon Department of	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Library, Oregon State	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Lottery Commission, Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Oregon Youth Authority	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Tourism Commission, Oregon dba Travel Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Water Resources Department	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Geology and Mineral Industries, Department of	Public safety	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Military Department, Oregon	Policy-oversight/training	Invoice (goods/services)	Federal government	Federal offset
Parks & Recreation Department, Oregon	Natural resources	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Public Safety Standards and Training, Department of	Public safety	Invoice (goods/services)	Federal government	Federal offset
Advocacy Commissions Office, Oregon	Advocacy	Invoice (goods/services)	Individuals	Assignment (DOR or PCF as applicable)
Public Employees Retirement System	Assistance/welfare/benefits	Invoice (goods/services)	Individuals	Benefit reductions/ employer statement
Real Estate Agency	Regulatory/licensing	Invoice (goods/services)	Licensed professionals	Assignment (DOR or PCF as applicable)
Watershed Enhancement Board, Oregon	Natural resources	Invoice (goods/services)	Non-profit entities	Assignment (DOR or PCF as applicable)
Criminal Justice Commission, Oregon	Policy-oversight/training	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Emergency Management, Oregon Department of	Grant funding	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Employment Relations Board	Administration	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Land Conservation and Development, Department of	Natural resources	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Police, Department of State	Public safety	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Liquor and Cannabis Commission, Oregon	Regulatory/licensing	License (application/renewal)		Assignment (DOR or PCF as applicable)
•		License (application/renewal)		Assignment (DOR or PCF as applicable)
•	Regulatory/licensing			• • • • • • • • • • • • • • • • • • • •
Marine Board, Oregon State	Natural resources	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of	Natural resources Regulatory/licensing	License (application/renewal) License (application/renewal)	Individuals Licensed professionals	Assignment (DOR or PCF as applicable) License suspension
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of	Natural resources Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal) License (application/renewal)	Individuals Licensed professionals Licensed professionals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal) License (application/renewal) License (application/renewal)	Individuals Licensed professionals Licensed professionals Licensed professionals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal) License (application/renewal) License (application/renewal) License (application/renewal)	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal) License (application/renewal) License (application/renewal)	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education	License (application/renewal)	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions	License (application/renewal) Primary Receivable Type	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits	License (application/renewal) Primary Receivable Type Loans/Leases	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department Lands, Department of State	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department Lands, Department of State Veterans' Affairs, Department of	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources Assistance/welfare/benefits	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases Loans/Leases	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc) Individuals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) Lien recording
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department Lands, Department of State	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable)
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department Lands, Department of State Veterans' Affairs, Department of Business Oregon	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources Assistance/welfare/benefits	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases Loans/Leases	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc) Individuals	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) Lien recording
Marine Board, Oregon State Licensed Social Workers, Board of Pharmacy, Board of Tax Practitioners, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Higher Education Coordinating Commission Agency name Housing and Community Services Department Lands, Department of State Veterans' Affairs, Department of Business Oregon Agency name	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources Assistance/welfare/benefits Grant funding	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases Loans/Leases Loans/Leases Primary Receivable Type	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc) Individuals State agencies/local governments Primary customer	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) Lien recording Assignment (DOR or PCF as applicable)
Agency name Housing and Community Services Department Lands, Department of State Veterans' Affairs, Department of	Natural resources Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Regulatory/licensing Education Agency Functions Assistance/welfare/benefits Natural resources Assistance/welfare/benefits Grant funding Agency Functions	License (application/renewal) Primary Receivable Type Loans/Leases Loans/Leases Loans/Leases Loans/Leases Primary Receivable Type	Individuals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Licensed professionals Students Primary customer Business entities (corporations, LLCs, etc) Business entities (corporations, LLCs, etc) Individuals State agencies/local governments Primary customer	Assignment (DOR or PCF as applicable) License suspension Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) License suspension License suspension Assignment (DOR or PCF as applicable) Collection Tools Assignment (DOR or PCF as applicable) Assignment (DOR or PCF as applicable) Lien recording Assignment (DOR or PCF as applicable) Collection Tools

Agencies Grouped by: Primary Customer

Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Agriculture, Department of	Regulatory/licensing	Civil penalty	Business entities (corporations, LLCs, etc)	withholding services
Consumer and Business Services, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Education, Department of	Education	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Energy, Department of	Natural resources	Asessments	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Environmental Quality, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Fire Marshal, Department of State	Public safety	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Forestry, Oregon Department of	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Housing and Community Services Department	Assistance/welfare/benefits	Loans/Leases	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Lands, Department of State	Natural resources	Loans/Leases	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Library, Oregon State	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Liquor and Cannabis Commission, Oregon	Regulatory/licensing	License (application/renewal)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Lottery Commission, Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Medical Board, Oregon	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Oregon Youth Authority	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Public Utility Commission	Regulatory/oversight	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Tourism Commission, Oregon dba Travel Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Transportation, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Water Resources Department	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
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Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Fish and Wildlife, Oregon Department of	Natural resources	Federally reimbursed grants	Federal government	Assignment (DOR or PCF as applicable)
Geology and Mineral Industries, Department of	Public safety	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Military Department, Oregon	Policy-oversight/training	Invoice (goods/services)	Federal government	Federal offset
Parks & Recreation Department, Oregon	Natural resources	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Public Safety Standards and Training, Department of	Public safety	Invoice (goods/services)	Federal government	Federal offset
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Advocacy Commissions Office, Oregon	Advocacy	Invoice (goods/services)	Individuals	Assignment (DOR or PCF as applicable)
Aviation, Department of	Regulatory/licensing	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Blind, Commission for the	Administration	Fees/fines	Individuals	Assignment (DOR or PCF as applicable)
Corrections, Department of	Public safety	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Employment Department	Assistance/welfare/benefits	Benefit overpayments	Individuals	Garnishment
Health Authority, Oregon	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Human Services, Oregon Department of	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Judicial Department, Oregon	Judicial (courts)/Justice Services	Court orders (criminal or civil)	Individuals	Garnishment
Justice, Department of	Judicial (courts)/Justice Services	Support orders (child or spouse)	Individuals	Assignment (DOR or PCF as applicable)
Labor and Industries, Bureau of	Advocacy	Civil penalty	Individuals	Assignment (DOR or PCF as applicable)
Marine Board, Oregon State	Natural resources	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Parole and Post-Prison Supervision, State Board of	Public safety	Court orders (criminal or civil)	Individuals	Assignment (DOR or PCF as applicable)
Public Employees Retirement System	Assistance/welfare/benefits	Invoice (goods/services)	Individuals	Benefit reductions/ employer statements
Revenue, Department of	Administration	Taxes	Individuals	Garnishment
Veterans' Affairs, Department of	Assistance/welfare/benefits	Loans/Leases	Individuals	Lien recording
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Accountancy, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Chiropractic Examiners, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)

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Agencies Grouped by: Primary Customer Construction Contractors Board	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Dentistry, Oregon Board of	Regulatory/oversight	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Early Learning and Care, Department of	Grant funding	Benefit overpayments	Licensed professionals	Benefit reductions/ employer statements
Licensed Social Workers, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Medical Imaging, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
5 5	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Mental Health Regulatory Agency Mortuary and Cemetery Board		Fees/fines	Licensed professionals	
, ,	Regulatory/licensing	•	•	Assignment (DOR or PCF as applicable)
Nursing, Oregon State Board of	Public safety	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Occupational Therapy Licensing Board	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Oregon Naturopathic Medicine, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Pharmacy, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
Real Estate Agency	Regulatory/licensing	Invoice (goods/services)	Licensed professionals	Assignment (DOR or PCF as applicable)
Speech Lang. Path. And Audiology, Board of Exam. For	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Tax Practitioners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
Teacher Standards & Practices Commission	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Veterinary Med. Examiners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Watershed Enhancement Board, Oregon	Natural resources	Invoice (goods/services)	Non-profit entities	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Administrative Services, Department of	Administration	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Business Oregon	Grant funding	Loans/Leases	State agencies/local governments	Assignment (DOR or PCF as applicable)
Criminal Justice Commission, Oregon	Policy-oversight/training	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Emergency Management, Oregon Department of	Grant funding	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Employment Relations Board	Administration	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Government Ethics Commission, Oregon	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Land Conservation and Development, Department of	Natural resources	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Office of the Governor	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Police, Department of State	Public safety	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Drimary customer	Collection Tools
Agency name Higher Education Coordinating Commission	Agency Functions Education	Primary Receivable Type License (application/renewal)	Primary customer Students	Collection Tools Assignment (DOR or PCF as applicable)

Agencies Grouped by: Collection Tools

Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Administrative Services, Department of	Administration	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Blind, Commission for the	Administration	Fees/fines	Individuals	Assignment (DOR or PCF as applicable)
Library, Oregon State	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Oregon Youth Authority	Administration	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Employment Relations Board	Administration	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Labor and Industries, Bureau of	Advocacy	Civil penalty	Individuals	Assignment (DOR or PCF as applicable)
Advocacy Commissions Office, Oregon	Advocacy	Invoice (goods/services)	Individuals	Assignment (DOR or PCF as applicable)
Housing and Community Services Department	Assistance/welfare/benefits	Loans/Leases	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Education, Department of	Education	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Higher Education Coordinating Commission	Education	License (application/renewal)	Students	Assignment (DOR or PCF as applicable)
Emergency Management, Oregon Department of	Grant funding	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Business Oregon	Grant funding	Loans/Leases	State agencies/local governments	Assignment (DOR or PCF as applicable)
Justice, Department of	Judicial (courts)/Justice Services	Support orders (child or spouse)	Individuals	Assignment (DOR or PCF as applicable)
Lottery Commission, Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Tourism Commission, Oregon dba Travel Oregon	Marketing	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Energy, Department of	Natural resources	Asessments	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Fish and Wildlife, Oregon Department of	Natural resources	Federally reimbursed grants	Federal government	Assignment (DOR or PCF as applicable)
Forestry, Oregon Department of	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Water Resources Department	Natural resources	Invoice (goods/services)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Parks & Recreation Department, Oregon	Natural resources	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Watershed Enhancement Board, Oregon	Natural resources	Invoice (goods/services)	Non-profit entities	Assignment (DOR or PCF as applicable)
Land Conservation and Development, Department of	Natural resources	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Marine Board, Oregon State	Natural resources	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Lands, Department of State	Natural resources	Loans/Leases	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Criminal Justice Commission, Oregon	Policy-oversight/training	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Nursing, Oregon State Board of	Public safety	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Parole and Post-Prison Supervision, State Board of	Public safety	Court orders (criminal or civil)	Individuals	Assignment (DOR or PCF as applicable)
Fire Marshal, Department of State	Public safety	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Geology and Mineral Industries, Department of	Public safety	Invoice (goods/services)	Federal government	Assignment (DOR or PCF as applicable)
Police, Department of State	Public safety	Invoice (goods/services)	State agencies/local governments	Assignment (DOR or PCF as applicable)
Accountancy, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Mental Health Regulatory Agency	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Occupational Therapy Licensing Board	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Speech Lang. Path. And Audiology, Board of Exam. For	Regulatory/licensing	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Consumer and Business Services, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Environmental Quality, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Medical Board, Oregon	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Transportation, Department of	Regulatory/licensing	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Chiropractic Examiners, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Medical Imaging, Board of	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Mortuary and Cemetery Board	Regulatory/licensing	Fees/fines	Licensed professionals	Assignment (DOR or PCF as applicable)
Real Estate Agency	Regulatory/licensing	Invoice (goods/services)	Licensed professionals	Assignment (DOR or PCF as applicable)
Liquor and Cannabis Commission, Oregon	Regulatory/licensing	License (application/renewal)	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Aviation, Department of	Regulatory/licensing	License (application/renewal)	Individuals	Assignment (DOR or PCF as applicable)
Pharmacy, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
Tax Practitioners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	Assignment (DOR or PCF as applicable)
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Agencies Grouped by: Collection Tools				
Government Ethics Commission, Oregon	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Office of the Governor	Regulatory/oversight	Asessments	State agencies/local governments	Assignment (DOR or PCF as applicable)
Dentistry, Oregon Board of	Regulatory/oversight	Civil penalty	Licensed professionals	Assignment (DOR or PCF as applicable)
Public Utility Commission	Regulatory/oversight	Fees/fines	Business entities (corporations, LLCs, etc)	Assignment (DOR or PCF as applicable)
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Health Authority, Oregon	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Human Services, Oregon Department of	Assistance/welfare/benefits	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Public Employees Retirement System	Assistance/welfare/benefits	Invoice (goods/services)	Individuals	Benefit reductions/ employer statements
Early Learning and Care, Department of	Grant funding	Benefit overpayments	Licensed professionals	Benefit reductions/ employer statements
Corrections, Department of	Public safety	Benefit overpayments	Individuals	Benefit reductions/ employer statements
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Military Department, Oregon	Policy-oversight/training	Invoice (goods/services)	Federal government	Federal offset
Public Safety Standards and Training, Department of	Public safety	Invoice (goods/services)	Federal government	Federal offset
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Revenue, Department of	Administration	Taxes	Individuals	Garnishment
Employment Department	Assistance/welfare/benefits	Benefit overpayments	Individuals	Garnishment
Judicial Department, Oregon	Judicial (courts)/Justice Services	Court orders (criminal or civil)	Individuals	Garnishment
Agency name	Agency Functions	Primary Receivable Type	Primary customer	Collection Tools
Construction Contractors Board	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
Oregon Naturopathic Medicine, Board of	Regulatory/licensing	Civil penalty	Licensed professionals	License suspension
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Licensed Social Workers, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
•	Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal)	Licensed professionals Licensed professionals	License suspension License suspension
Licensed Social Workers, Board of Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of			•	•
Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of	Regulatory/licensing	License (application/renewal)	Licensed professionals	License suspension
Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of Agency name	Regulatory/licensing Regulatory/licensing	License (application/renewal) License (application/renewal)	Licensed professionals Licensed professionals	License suspension License suspension
Teacher Standards & Practices Commission Veterinary Med. Examiners, Board of	Regulatory/licensing Regulatory/licensing Agency Functions	License (application/renewal) License (application/renewal) Primary Receivable Type	Licensed professionals Licensed professionals Primary customer	License suspension License suspension Collection Tools

Total Liquidated and Delinquent Accounts Receivable
For the Year Ended June 30, 2023

	Judicial	Executive	All Others	Total	
Beginning Balance	\$ 1,567,230,771	\$ 1,640,843,057	\$ 118,271,510	\$ 3,326,345,338	
Additions	131,397,857	928,161,476	55,454,648	1,115,013,981	
Collections	(51,102,978)	(377,486,089)	(27,112,035)	(455,701,102)	
Write-Offs	(19,007,812)	(36,652,805)	(12,649,398)	(68,310,015)	
Adjustments	(109,329,826)	(235,259,519)	(7,296,060)	(351,885,405)	
Reversals	-	(70,654,271)	(366,670)	(71,020,941)	
Ending Balance	\$1,519,188,012	\$1,848,951,849	\$ 126,301,995	\$ 3,494,441,856	
Doubtful Accounts	(1,265,939,371)	(531,967,272)	(40,719,189)	(1,838,625,832)	
Adj. Ending Bal.	\$ 253,248,641	\$1,316,984,577	\$ 85,582,806	\$ 1,655,816,024	
<u>Assigr</u>	ned to the Departm	nent of Revenue - Ot	ther Agency Acco	<u>unts</u>	
Beginning Balance	\$ 467,856,308	\$ 149,910,638	\$ 26,147,365	\$ 643,914,311	
Additions	69,291,152	92,455,048	12,763,781	174,509,981	
Collections	(26,063,559)	(8,709,665)	(5,956,887)	(40,730,111)	
Return to Agency	(210,802,046)	(38,997,337)	(8,346,932)	(258,146,312)	
Ending Balance	\$ 300,281,855	\$ 194,658,687	\$ 24,607,327	\$ 519,547,869	
	_	to Private Collection			
Beginning Balance	\$ 480,361,062		\$ 50,361,213	\$ 738,413,997	
Additions	70,636,890		14,233,592	245,340,523	
Collections	(4,544,994)	(11,891,877)	(1,207,820)	(17,644,691)	
Return to Agency	(352,478,762)	(119,683,679)	(9,693,318)	(481,254,070)	
Ending Balance	\$ 193,974,196	\$ 236,586,207	\$ 53,693,667	\$ 484,254,070	
Accounts Exempt from Assignment					
Administrativa	_			¢ 005 650 100	
Administrative	\$ 35,326,140	\$ 770,323,969	\$ -	\$ 805,650,109	
Statutory	273,583,638	237,856,977	1,813,803	513,254,418	
Total Exemptions	\$ 308,909,778	\$1,008,180,946	\$ 1,813,803	\$ 1,318,904,527	

Executive Branch Liquidated and Delinquent Accounts Receivable				
Fiscal Year Comparison				
			Net Increase/	
	2023	2022	(Decrease)	
Beginning Balance	\$1,640,843,057	\$1,607,541,334	\$ 33,301,723	
Additions	928,161,476	841,250,005	86,911,471	
Collections	(377,486,089)	(396,904,444)	(19,418,355)	
Write-Offs	(36,652,805)	(42,000,704)	(5,347,899)	
Adjustments	(235,259,519)	(255,244,620)	19,985,101	
Reversals	(70,654,271)	(113,798,514)	(43,144,243)	
Ending Balance	\$1,848,951,849	\$1,640,843,057	208,108,792	

Executive Branch Liquidated and Delinquent Accounts Receivable						
Fiscal Year Comparison						
Assigned to Department of Revenue Other Agency Associate						
Assigned to Department of Revenue-Other Agency Accounts Net Increase/						
	2023	2022	(Decrease)			
Beginning Balance	\$ 149,910,638	\$ 145,427,345	\$ 4,483,293			
Additions	92,455,048	32,953,032	59,502,016			
Collections	(8,709,665)	(10,535,933)	(1,826,268)			
Returned to Originating Agency	(38,997,334)	(17,933,806)	21,063,528			
Ending Balance	\$ 194,658,687	\$ 149,910,638	44,748,049			
Assign	ed to Private Colle	ction Firms				
			Net Increase/			
	2023	2022	(Decrease)			
Beginning Balance	\$207,691,722	\$101,245,270	\$ 106,466,452			
Additions	160,470,041	211,997,197	(51,527,156)			
Collections	(11,891,877)	(11,492,638)	399,239			
Returned to DOR-OAA	-	(17,338)	(17,338)			
Returned to Originating Agency	(119,683,679)	(94,040,769)	25,642,910			
Ending Balance	\$236,586,207	\$207,691,722	28,894,485			
DOR-OAA & PCF Ending						
Balance	\$431,244,894	\$357,602,360	73,642,534			

Executive Branch Liquidated and Delinquent Accounts Receivable					
Fiscal Year Comparison					
Accounts Exempt from Assignment					
	2023	2022	Net Increase/ (Decrease)		
Administrative Exemption	\$ 770,323,969	\$ 614,718,158	\$ 155,605,811		
Statutory Exemption	237,856,977	271,215,317	(33,358,340)		
Total Exemptions	\$ 1,008,180,946	\$ 885,933,475	\$ 122,247,471		
Total L&D Ending					
Balance	\$1,848,951,849	\$1,640,843,057	\$ 208,108,792		
Exemptions as a					
percentage of L&D	54.5%	54%	0.5%		
Ending Balance					