

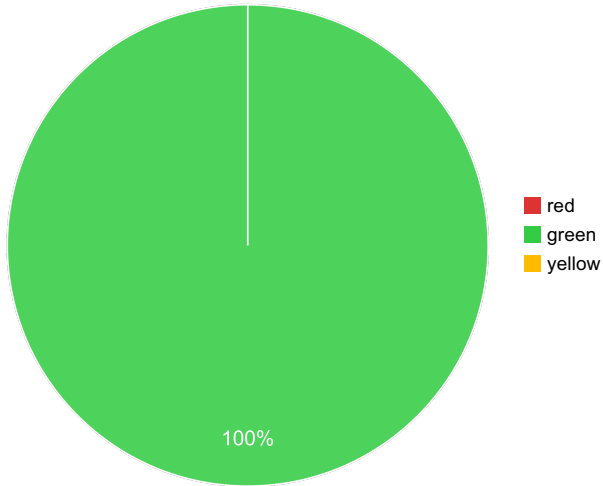
# Parole and Post-Prison Supervision, Board of

Annual Performance Progress Report

Reporting Year 2022

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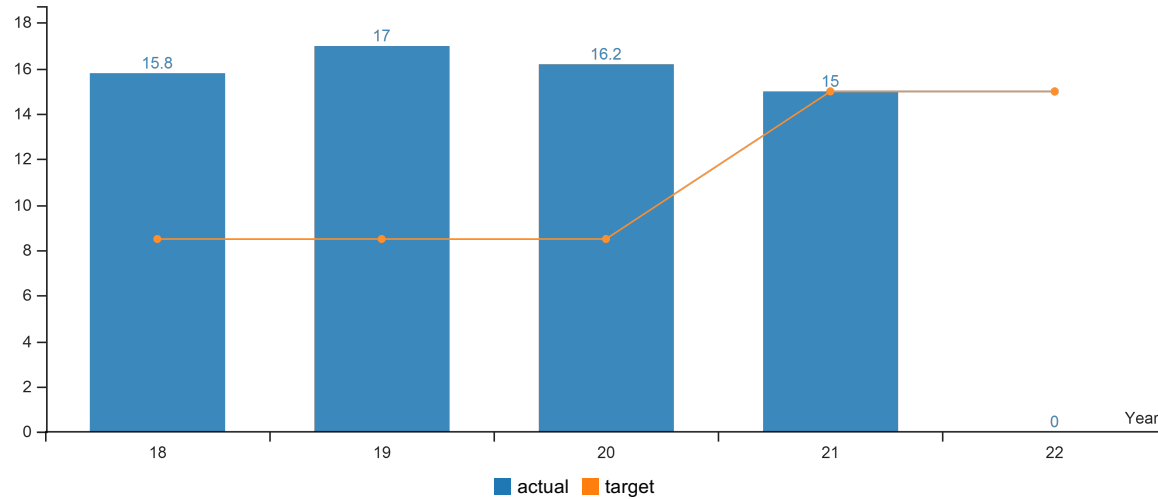
KPM #	Approved Key Performance Measures (KPMs)
1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
5	REVOCACTION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
7	ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.
8	CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.



Performance Summary	Green	Yellow	Red
	= Target to -5%	= Target -5% to -15%	= Target > -15%
Summary Stats:	100%	0%	0%

KPM #1	PAROLE RECIDIVISM - Percentage of Matrix Inmates (offenders whose crime(s) were committed before November 1, 1989), Dangerous Offenders (sentenced by the court as a dangerous offender pursuant to ORS 161.725 and ORS 161.735), and Aggravated Murderers convicted of a new felony within three years of initial release. (Subset of OBM #64)
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = negative result



Report Year	2018	2019	2020	2021	2022
<b>PAROLE RECIDIVISM</b>					
Actual	15.80%	17%	16.20%	15%	0%
Target	8.50%	8.50%	8.50%	15%	15%

**How Are We Doing**

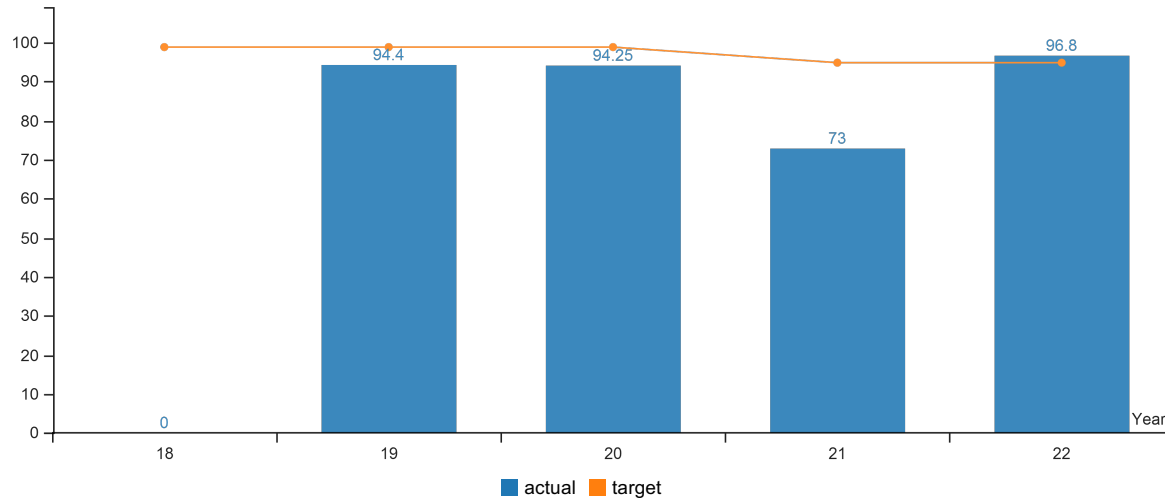
Exceeded target.

**Factors Affecting Results**

The Board has actual release authority only over certain offenders and very few are released so any recidivism will greatly affect results.

KPM #2	ORDER OF SUPERVISION - Percentage of offenders being released from prison where the Board's order of supervision has been received by the community corrections office on or before the offender's release date from prison.
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
<b>ORDER OF SUPERVISION</b>					
Actual		94.40%	94.25%	73%	96.80%
Target	99%	99%	99%	95%	95%

**How Are We Doing**

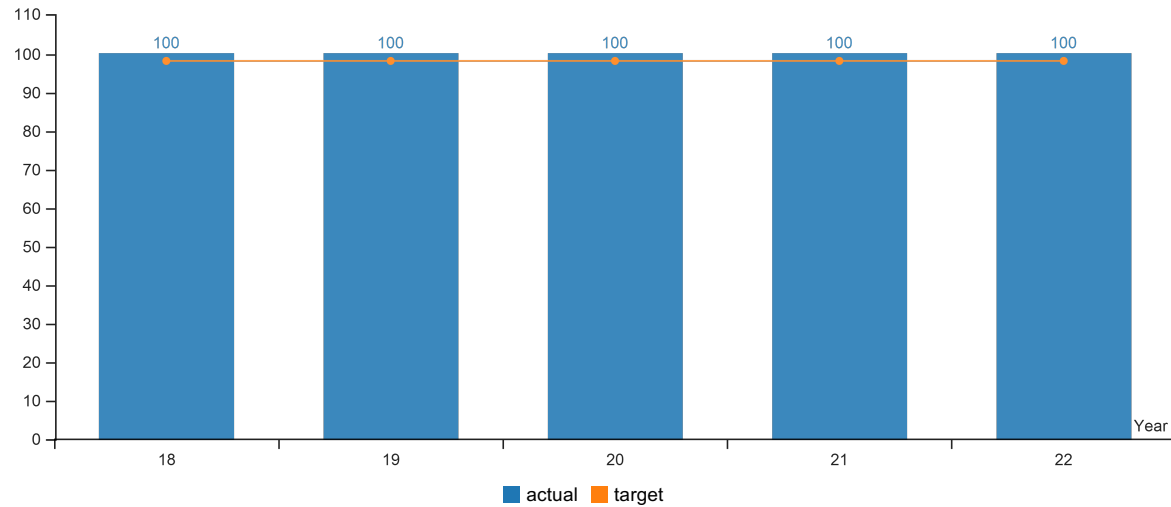
Exceeding target.

**Factors Affecting Results**

Some releases come without notice, otherwise, staff is trained and able to process releases quickly.

KPM #3	VICTIM NOTIFICATION - Percentage of notifications sent to active registered victims no later than 30 days before any hearing conducted by the Board.
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
<b>VICTIM NOTIFICATION</b>					
Actual	100%	100%	100%	100%	100%
Target	98%	98%	98%	98%	98%

**How Are We Doing**

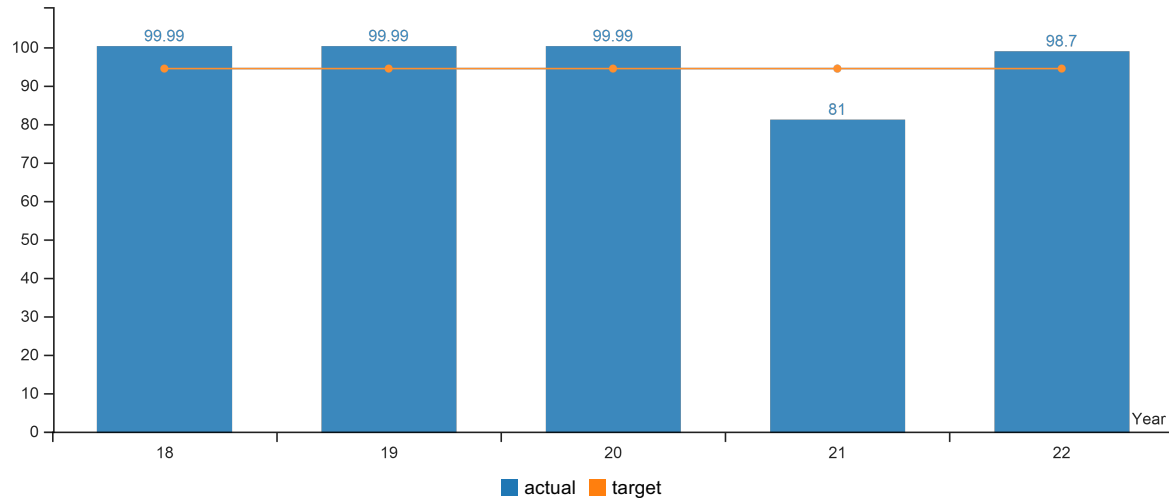
Exceeding goals.

**Factors Affecting Results**

The Board has set-up notices to ensure all notifications are sent before the hearings. In addition, a staff member has been trained to back-up the Board's Victim Specialist.

KPM #4	ARREST WARRANT - Percentage of warrants received by the Board in which the warrant is issued within 5 days.
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
<b>ARREST WARRANT</b>					
Actual	99.99%	99.99%	99.99%	81%	98.70%
Target	94.20%	94.20%	94.20%	94.20%	94.20%

**How Are We Doing**

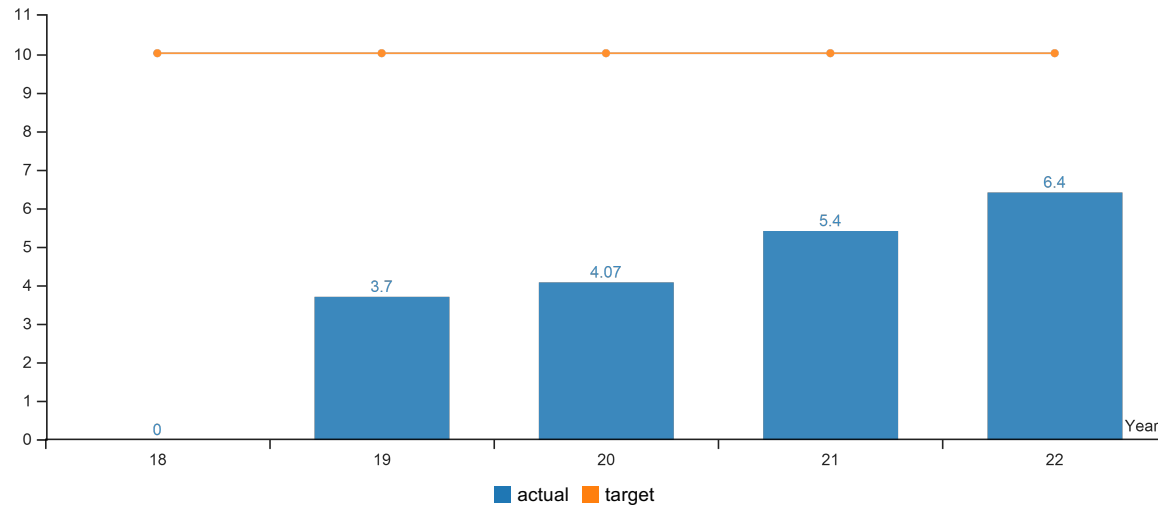
Exceeding target.

**Factors Affecting Results**

Cross training of staff has enabled coverage to ensure warrants are issued quickly.

KPM #5	REVOCATION - Percentage of revocations for offenders who violate their conditions of parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = negative result



Report Year	2018	2019	2020	2021	2022
<b>REVOCATION</b>					
Actual		3.70%	4.07%	5.40%	6.40%
Target	10%	10%	10%	10%	10%

**How Are We Doing**

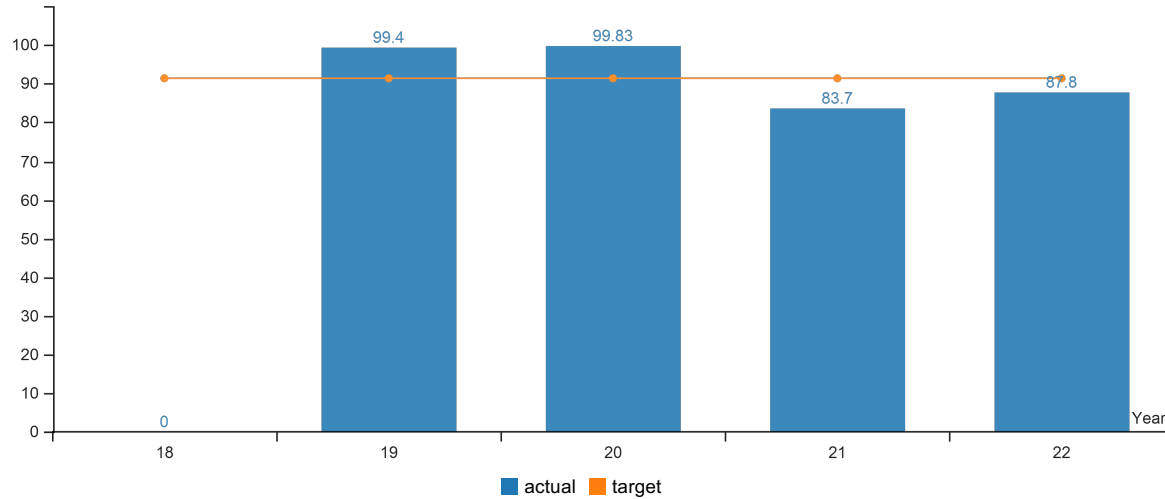
Exceeding target.

**Factors Affecting Results**

By using structured sanctions and working closely with Community Corrections, the Board is able to limit revocations to those who are a safety threat or have committed serious or violent offenses.

KPM #6	DISCHARGE OF SUPERVISION - Percentage of expiration (of post-prison supervision or parole) orders that have been completed and mailed within 5 days of an offenders discharge from parole or post-prison supervision.
	Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
<b>DISCHARGE OF SUPERVISION</b>					
Actual		99.40%	99.83%	83.70%	87.80%
Target	91.50%	91.50%	91.50%	91.50%	91.50%

**How Are We Doing**

Missed target but still very good as the pandemic has progressed.

**Factors Affecting Results**

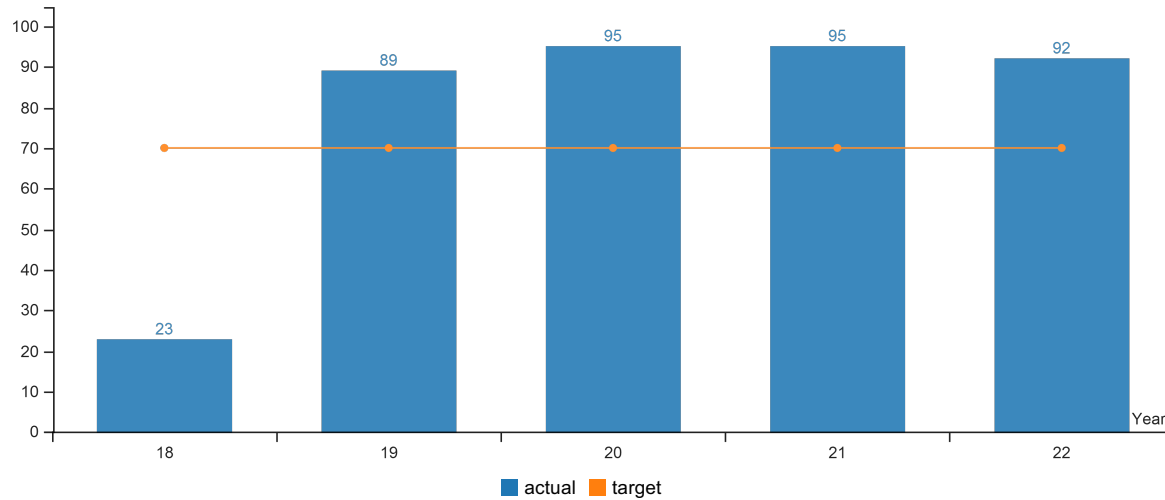
When commutations are granted, the Board often does not have enough time to meet this goal. In addition, low staffing levels, as well as increasing workloads commensurate with the growth in the number of offenders on parole and post-prison supervision in the community has contributed to the Board coming in below target.



**KPM #7 ADMINISTRATIVE REVIEW - Percentage of administrative review responses completed and mailed within 60 days of receipt of an inmate/offender administrative review request.**

Data Collection Period: Jul 01 - Jun 30

\* Upward Trend = positive result



Report Year	2018	2019	2020	2021	2022
<b>ADMINISTRATIVE REVIEW</b>					
Actual	23%	89%	95%	95%	92%
Target	70%	70%	70%	70%	70%

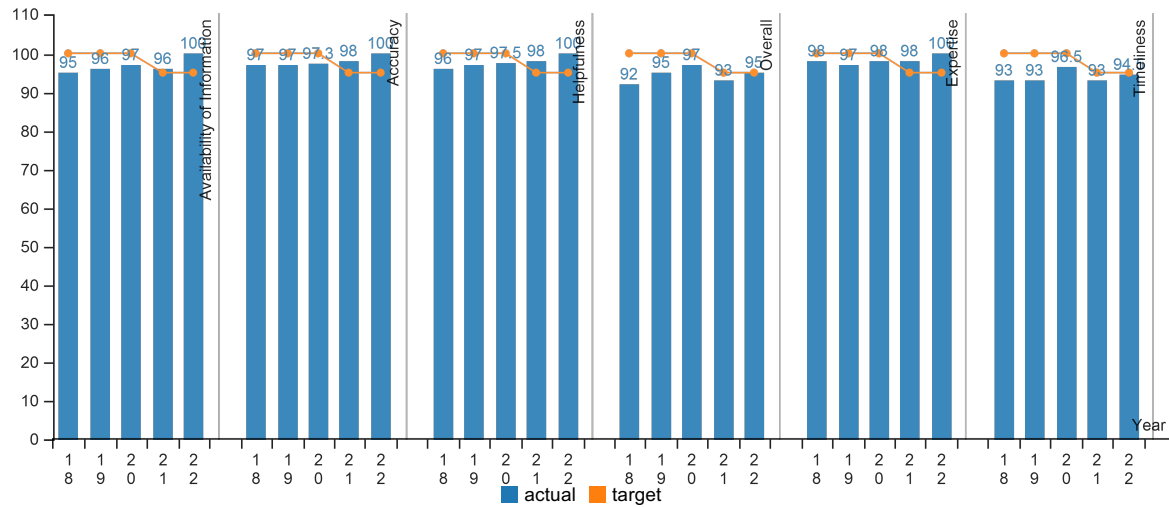
**How Are We Doing**

Exceeding target.

**Factors Affecting Results**

Well exceeding target but slightly down from last reporting period as, due to vacancies, the Board was down from 5 members to 3. Recent appointments will restore the Board back to 5 members which will allow a division of labor that will allow more time for completing the reviews.

KPM #8	CUSTOMER SERVICE - Percent of customers rating satisfaction with the Agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.
	Data Collection Period: Jul 01 - Jun 30



Report Year	2018	2019	2020	2021	2022
<b>Availability of Information</b>					
Actual	95%	96%	97%	96%	100%
Target	100%	100%	100%	95%	95%
<b>Accuracy</b>					
Actual	97%	97%	97.30%	98%	100%
Target	100%	100%	100%	95%	95%
<b>Helpfulness</b>					
Actual	96%	97%	97.50%	98%	100%
Target	100%	100%	100%	95%	95%
<b>Overall</b>					
Actual	92%	95%	97%	93%	95%
Target	100%	100%	100%	95%	95%
<b>Expertise</b>					
Actual	98%	97%	98%	98%	100%
Target	100%	100%	100%	95%	95%
<b>Timeliness</b>					
Actual	93%	93%	96.50%	93%	94.50%
Target	100%	100%	100%	95%	95%

How Are We Doing

Exceeding or meeting targets.

**Factors Affecting Results**

The Board is doing very well in customer service as staff is experienced and take pride in their work. The Board is a small agency with most departments covered by a single member of staff and extended vacancies can take a toll on customer service. The Board is quickly filling positions and cross-training staff on multiple jobs to ensure coverage when vacancies occur.