

# Flowchart - Water Rate Case

## 1. UTILITY FILING

Utility files application  
direct testimony, and  
tariffs to PUC

## 2. NOTIFICATION

Within 15 days of filing, utility  
notifies customers by an  
article in the newspaper or  
direct customer mailing

## 3. TARIFF SUSPENSION

Commission orders tariffs  
suspended to allow staff time  
to review the utility's proposal

## 4. OPEN HOUSE

Public comments taken  
Written comments may be  
submitted to the  
Administrative Law Judge

## 5. PREHEARING CONFERENCE

Adopt schedule  
Receive petitions to intervene  
Establish issues  
Identify Parties  
Create service list

## 6. DISCOVERY

Data Requests  
Data Responses

## 7. SETTLEMENT CONFERENCES

Staff and Intervenors present  
Preliminary Results of Analysis  
and attempt to reach agreement  
on as many issues as possible

## 8. WRITTEN TESTIMONY

Staff & Intervenors  
file testimony based on  
settlement discussions

## 9. REBUTTAL TESTIMONY

If  
Necessary

## 10. EVIDENTIARY HEARING

Enter pre-filed testimony  
into record  
Cross-examination of  
witnesses  
Identify issues to be briefed  
ALJ briefing instructions

## 11. WRITTEN BRIEFS

Briefs are submitted if  
requested by  
the ALJ

## 12. COMMISSION DECISION

Commission issues order  
establishing new rates