

Safety Questions Worth Asking

- Is a current facility license and practitioner license posted in public view? *Photocopies NOT acceptable.*
- Are practitioners performing services only for which they are certified?
- Is the work area and facility clean?
- Are clean towels provided?
- Are used linens placed in a covered receptacle?
- Does the practitioner wash his/her hands after serving each client?
- Are combs, brushes and instruments clean?
- Are used instruments washed with soap and water, then totally immersed in a high-level EPA-registered disinfectant?
- Are items that can't be disinfected properly disposed of?

Consumer Protection

If you have a concern about service or sanitation, first discuss the matter with the practitioner or facility owner. If you are injured, take photographs of the damage. If necessary, seek medical attention and file a complaint with the Oregon Health Licensing Agency (OHLA). Also contact us to report unlicensed or uncertified activity, false advertising or fraud.

Contact OHLA's Enforcement Unit at **503-378-8667** or e-mail us at ohla.info@state.or.us.

Consumer's Bill of Rights

Consumers receiving services by Oregon professionals licensed, certified or registered by the Oregon Health Licensing Agency (OHLA) have a legal right to:

- ✦ Receive competent professional services
- ✦ Verify the names, titles and credentials of professionals providing services
- ✦ Receive clear explanations of the services offered and cost for the services
- ✦ Refuse any services offered
- ✦ Receive information on complaints that have resulted in final action
- ✦ File a complaint with OHLA regarding a practitioner, facility, or an unlicensed/uncertified person
- ✦ Request reasonable accommodations to access professional services as outlined in the Americans with Disabilities Act
- ✦ Be treated with courtesy and respect
- ✦ Have service options and consequences explained

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Publication OHLA-13 (Rev 6/2006)

Board of Cosmetology



Hair Design



Esthetics



Barbering



Nail Technology

COSMETOLOGY

Consumer Information



**OREGON
HEALTH
LICENSING
AGENCY**

COSMETOLOGY

Certification Required

Cosmetology consists of four individual fields of practice: barbering, esthetics, hair design and nail technology. Only individuals who hold a valid Oregon certification in one or more fields of practice may offer services to the public.

They must also work in a state-licensed facility or possess a valid Certificate of Identification (CID). A CID allows a practitioner to visit your home or office and perform cosmetology services.

All certificates must be posted in public view during business hours.

Barbering

Barbering includes the practice of shaving and trimming the beard, cutting and styling the hair and giving facial or scalp massages.



All tools and implements used on a client must be disinfected prior to each use. Electric clippers must be disinfected by removing the blade, cleaning away foreign matter and spraying approved disinfectant spray on the blade.

Hair Design

Hair designers shampoo, cut, style, condition and singe hair and apply chemical treatments such as coloring, dyeing, relaxing and permanent waves. They also temporarily curl and braid hair as well as shave, trim and cut the beard or mustache.

Hair Design, *continued*

Hair designers also may massage the scalp and neck, but not the face, if in conjunction with hair design services.

When having permanent wave services performed, a preliminary test curl may be taken to determine how the hair will react. For color services a pretest may be done prior to the treatment to determine the development time, color results and the ability of the hair to withstand the effects of chemicals.

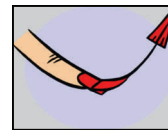


For all chemical services, a towel and/or other sanitary neck strip must be used to keep the full-length protective covering from coming into direct contact with a client's skin, and protect the client from solution that may drip during the service. Chemical solutions must be removed from the skin immediately. Some chemicals may have strong odors; they should not cause you discomfort.

Nail Technology

Nail technicians cut, trim, clean, polish, color or tint the natural nails on hands and feet and massage, cleanse, treat and beautify the hands, arms (below the elbow) and legs (below the knee). They also apply, sculpt and remove artificial nails.

*The USFDA discourages the use of products containing liquid methyl methacrylate monomers (MMA). If these products are being used you will detect a strong or unusual odor. MMA products are toxic and **OHLA prohibits their use.***

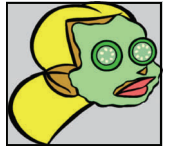


Tell Your Practitioner Immediately...

- If you feel chemicals dripping or burning on your skin
- If chemical odors cause you discomfort
- If the artificial nail removal process causes pain or discomfort
- If you are diabetic and are having nail or esthetic services performed (special safety procedures should be observed)

Esthetics

Estheticians provide services to keep skin healthy and attractive. Estheticians use their hands or mechanical or electrical apparatuses or appliances for cleansing, stimulating, manipulating, exfoliating or applying lotions or creams and for the temporary removal of hair, makeup artistry, facial and body wrapping, and facial and body waxing.



Chemical exfoliation is the process of removing a top layer of facial skin with commercially available products. Chemical exfoliation smoothes wrinkles, reduces scars or blotchy skin, and improves overall appearance of the skin. It is important to discuss exfoliation with your practitioner, especially regarding safety issues, potential hazards, skin types and some skin conditions that may increase a risk of problems. Advise the practitioner of any medications you are taking.

Visit www.oregon.gov/OHLA