

Obtaining Additional Subscriptions

Leveraging Expenses over Multiple Groups and Time

All subscription scenarios will have built-in monthly maintenance. System enhancements and updates to the Framework itself are included with a paid subscription or license. Security, database licensing/purchase, and server hardware – all are included within the subscription cost.

2H Systems avoids the initial expense of re-developing a secure, data-driven web architecture for each customer by having created a common infrastructure as well as a number of common business tools are spread out to multiple groups. Additionally, with the subscription option, your expense is again spread out over months rather than all up front. Finally, the cost is based upon the number of staff using the product. If you opt to build your own custom tool, this system can deliver a custom solution to just your specific county or agency – in addition to the other common state-wide tools.

Logins Defined

A login – also referred to as an individual Subscription – is defined as “the ability of one individual to log in to the 2H Systems Web Framework and utilize the authorized resources therein”. When and if a user/login carries or is assigned a caseload – regardless of whether that individual logs in – s/he will be assessed a subscription fee. Users may not share logins. Multiple users employing a singular login will be permanently terminated from the systems with no recourse for refund. There are no restrictions on where users can use their individual logins – i.e. the license is not connected to any one PC.

Subscriptions Packaging

Traditionally, larger agencies have subscribed in a monthly format where their users/logins are tallied each month. For agencies that employ less than 40 logins, we request that they purchase subscriptions in blocks of 12 month segments (annually). This eases billing overhead and reduces costs in the long run. Agencies will be invoiced for the succeeding year 60 days prior to the end of their subscription period. Agencies may purchase logins on a per-seat basis. The subscriptions are not login specific. If an agency purchases 1 subscription for 1 year and Login #1 retires and Login #9 takes her place, Login #1 can be terminated and Login #9 can be activated without breaching any mandates of the Subscription Agreement.

Subscription Costs

Subscriptions are currently at \$15 per login per month. Subscriptions increase by \$1 per year. An example: Agency A purchases 2 users at a 12 month block at a cost of \$360. Subscription costs can decrease with number of users if the number exceeds 200. **Subscriptions are not refunded but logins can be substituted as needed.**

User Agreements and Acknowledgements

User (referred to as “login”) will adhere to the following. Any deviation from the stated items indicates a willful misuse of the system and constitutes login termination, and in some cases, court action.

- User agrees that sharing logins constitutes immediate login termination without refund.
- User understands that when any database action is taken within any of the existing “tools”, his or her login ID is “stamped” upon that transaction.
- User agrees, when the tool that s/he has access to contains HIPAA-sensitive data, to sign OCCF’s HIPAA agreement prior to logging in to the 2H Web Framework.
- User agrees that exporting confidential or sensitive data from the system and then storing and/or communicating aforementioned data in an unsecured manner constitutes a violation of the OCCF HIPAA agreement.
- User understands that both the speed of the workstation (PC) and the Internet connection (dialup, DSL, cable, fiber-optic) all affect “speed” of the web applications within the 2H Web Framework
- “Willful Misuse” includes – **but is not limited to** - Denial of Service activities, intentionally entering or modifying data in a manner inconsistent with the Agency’s desires, sharing logins, violating HIPAA policies, and intentionally sharing information that compromises the security of the Web Framework.
- User understands that sharing of login information as well as links to the Production site to unauthorized users constitutes willful misuse of the system and can result in the items described as “willful misuse”.

Agency Agreements and Acknowledgements

- Agency agrees that non-payment of accounts indicates an equivalent of a request for termination of the account.
- Agency understands that in the event that it creates a custom application, that although it does not own the code of the Framework, it owns the rights to the “tool”; the tool will not be shared or sold unless permission is received from said agency.
- Agency agrees to use OCCF’s Web Support as first line of User Support.
- Agency agrees to activate/terminate users through the established method currently employed by OCCF’s Web Support.



Request Form (this form will soon be available in the Forms Manager within the OCCF Web Tools Suite)

Agency Name		
Authorizing Name		
Contact Phone		
Contact Email		
Alternate Email		
Number of Subscriptions		
Number of Years		
Total		
* Signature of Authorizer		
		** fax to (503) 873-1291

* The signature of this form indicates that the Authorizer **acknowledges** and **accepts** the preceding Agreements and Acknowledgements listed in the preceding 2 pages.