

Configuring a computer for a NetLink session

NetLink, the training delivery system replacing NetCast, provides both data and audio over the Internet. When DHS staff begin participating in training via NetLink, their computers will need some configuring and preparation.

The following are the minimum PC requirements for NetLink configuration:

- T Windows NT 4.0 with SP6

 - Pentium II, 233 MHz, 64 MB RAM (128 MB recommended)

- T Windows 2000, or XP

 - Pentium II, 300 MHz, 128 MB RAM.

Please go through the following steps at least 10 days prior to a class. This will allow time to take care of any problems that may be encountered. If you have any problems or questions, please call NetLink Technical Support at 503.378.5885, ext 312.

HEADSET CONNECTION AND AUDIO TESTING

1. Purchase, or acquire, a headset with an attached microphone. The recommended headset is available through Boise Cascade, Headset Purchase information is attached.
1. Using the attached Headset Installation Instruction sheet, please connect the headset and microphone into the computer's soundcard (in the back!)
3. Go to the Auto Test at the following link:

<https://dhs-netlink.hr.state.or.us/autotest/>

to perform the initial test. This will examine basic compatibility of the computer's browser, cookie settings, screen resolution and color depth. The requirements for these categories are:

- T Browser -- Internet Explorer 5.0 or higher. (Netscape does not function.)
- T Cookies -- Internet Explorer must be set to allow cookies.
- T Screen Resolution -- The recommended setting is 800X600, or higher.
- T Color test -- 16 bit color (required) or 32 bit recommended.
NOTE: The recommended monitor Refresh Frequency is 75+ Hertz. This can be changed in (Start> Settings> Control Panel> Display> Settings, or Right Click on the Desktop).

4. Upon successful completion of the initial auto test, enter your name into the Login Box on the NetLink Test site and click on the Continue button to test the computer's audio.
NOTE: Be advised, the Audio Test is limited to a few users. If there are too many users completing the Audio Test, you will receive a notice saying that the class is full. Wait five minutes and try again.

After clicking Continue, software will automatically load and the computer will enter a NetLink test session. If prompted, accept download from iLincComplete the Audio Test by answering the on-screen questions. The "Congratulations!" screen appears when the test is successfully completed.

Click the [close the iLinc palette](#) link and follow the instruction to exit the session.

The computer is now ready to participate in a NetLink session. Participant will register for all NetLink classes through the On-line Training Registration System (OLTRS) at the following link:
<http://www.dhs.state.or.us/training/>.

If at any point, you have any problems or questions, please contact the NetLink Technical Support at 503.378.5885, ext 312, or call the Help Desk.