



State EMS Awards Book of Recognition



**Department of Human Services
Emergency Medical Services & Trauma Systems
800 NE Oregon Street, Ste. 607
Portland, OR 97232
Telephone: (503) 731-4011**

www.dhs.state.or.us/publichealth/ems



The Commitment to Quality Medal honors an EMS system or individual EMS agency, or sub-unit of an EMS agency, which has demonstrated commitment to the principles of quality improvement, customer service and excellence in EMS.

**Bay Area Hospital
Charleston Rural FPD**

**Coast Guard Air Station, North Bend
Coos County 911 centers
Green Acres RFD
The Mill Hotel & Casino Security Staff
North Bay Rural FPD
Sumner Rural FPD**

**Bay Cities Ambulance
Coast Guard Motor Lifeboat
Station
Coos Bay Fire and Rescue
Coos County S & R
Hauser Rural FPD
Millington Fire Department
North Bend Fire and Rescue**

Every year, agencies within North Coos County EMS system respond to over 4000 emergent and non-emergent EMS calls with an average QRT response time of less than 4 minutes, and ALS response to that call in under 7 minutes. With a population base of approximately 45,000 people and an area over 1000 square miles, the agencies and responders in this system see all kinds of calls in all kinds of settings, varying from medicals and motor vehicle accidents to unfortunate acts of violence. In those areas around the population enters, coverage can include rural medical and rural trauma calls, as well as water rescue, dunes rescue, logging accidents, and boating accidents.

The system depends heavily on Quick Response teams and primary response agencies, many of which are BLS. With responsibilities for initial triage, care and rescue, coordination of transfer to and by ALS units, and final hospital disposition, every agency in a system like this plays an essential role in each response.

They have an idea that excellence in rural EMS demands a coordinated and tiered EMS response. This might be a good description of North Coos County Emergency Medical Services approach to providing EMS coverage to its citizens.

For a standard of excellence, we are pleased to give this year's Commitment to Quality Award to an idea whose time has come, to North Coos County EMS, with the heartfelt thanks of the people of Oregon.