



Oregon

Theodore R. Kulongoski, Governor

January 13, 2006

Department of Human Services

Health Services

Office of Medical Assistance Programs

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To: Medicare/Medicaid Pharmacy Providers

From: Allison Knight, Manager 
OMAP Program and Policy Unit



Subject: Temporary Medicare Part D Billing Instructions for Dual Eligible Clients in Oregon

Beginning January 14, 2006, pharmacies can bill OMAP if you can't get claims paid through the Medicare system for a drug that the State of Oregon covered for its dual eligibles prior to January 1, 2006. OMAP will authorize an emergency override for clients who have both Medicare and Medicaid coverage.

The Department received information that some Oregon Health Plan clients who had enrolled in a Medicare Part D plan are being turned away from pharmacies without their drugs for various reasons. Many clients have not received proof of coverage, and pharmacies are unable to verify eligibility through other means. There are about 54,000 Oregon residents eligible for both Medicare and Medicaid.

In order for OMAP to consider a Medicare Part D-covered medication for payment, pharmacies must:

1. Continue to bill the Medicare Part D plan as the primary payer through an E-1 query;
2. Try to resolve the issue with the Medicare Part D plan directly;
3. Bill Wellpoint/Anthem, Medicare's point-of-sale (POS) Solution at 1-800-662-0210, and
4. If you are still unable to resolve the problem through the steps above, contact the DHS Medicare Hotline at **1-877-585-0007** for assistance. Hotline staff may be able to resolve the issue with the Medicare Part D plan. If unable to do so, Hotline staff will provide the pharmacy with override instructions to bill OMAP directly for the client's needed drugs. Hotline staff will be available from 8:00 to 5:00 over the weekend.

This is a temporary solution while we continue to work with the federal Medicare program as they resolve issues with the Part D implementation.

Thank you for your continued support of the Oregon Health Plan and for helping our dual eligible clients transition to their new prescription drug coverage.

If you have any questions regarding this information, please contact OMAP: Monica Herrera, MMA Pharmacy Coordinator (503) 945-5916 or Brian Olson, OMAP Pharmacy Policy Analyst (503) 945-6492.