

## 2023 MLAC Workplan List of Topics

11/6/23

- **Workers' access to and understandability of information re: workers' compensation**
  1. – QR code – for the **required posters**
    - Insurer QR code to 801 or to portal to injured worker website
    - Easier access through smartphones
  2. **Worker friendly website – where to go next in the process (interactive flow chart)**
  3. Other formats (meet workers where they are) – language, videos, podcasts, electronic, etc.
  4. Where are the information bottlenecks? Language barriers? Demographic data to help guide info bottlenecks (21-24%)
  5. What are the problems? (Complaint box/Feedback) Length of forms are arduous. Possibly shorten and simplify
  6. Round-up level – not piecemeal fashion. Address consistently and in whole
  7. Consider the worker perspective
  8. Focus Groups/Listening Tour
  9. Communications with workers about MCO enrollment
- **Ongoing intimidation of and retaliation against workers**
  1. Inability to capture that information – workers choosing to not enter the system. How do we get more workers to step forward and report?
  2. WC education to suggest when a worker starts a new job (i.e. Workers Bill of Rights in a digestible manner)
  3. Ongoing education to address issues throughout a worker's tenure on a job – culture and practice
  4. Ombuds Office – Retaliation of Safety and WC – Work has started
  5. Training on what and when employers are required to provide to workers
  6. Method of communication (point 1)
- **Overarching Review of Worker benefits**
  1. **Examination of open-ended time loss (full committee)**
  2. Fair system for both management and labor
  3. 66 2/3 time loss rate analysis of data
- **Legislative session preparation**
  1. ~~Develop list of guidelines and general questions to assist with presenting legislative concepts to MLAC. Completed 9/7/2023~~
  2. **Develop a video to go with the guidelines document.**
  3. **MLAC legislative website with guidelines document, video and resources.**

### Other items:

- ~~Case law/litigation updates – the Board has suggested a number of topic areas that MLAC consider discussing as policy~~
  1. ~~Board's managing attorney (or designee) brings to MLAC recent court cases and invites discussion~~

- Ongoing updates:
  1. Annual Workers' Benefit Fund report (next report due early 2024)
  2. Biennial permanent partial disability report (next report due early 2024)
  3. Oregon Institute of Occupational Health Sciences annual report – they are partially funded with workers' compensation funds (next report October 2024)
  4. Report on firefighter cancer presumption from NIOSH (tentative 2024) see MLAC [letter from HB 4113](#) on presumption from the 2022 legislative session
- Educational sessions on topics as needed
  1. DEI
  2. Insurer's perspective start to finish
  3. Injured worker's perspective start to finish
  4. Mental health
  5. ~~Overview of Boards, Commissions and Small Entities~~