



Willamette Dental Communication  
Subject: Consolidation of offices

Dear Willamette Dental Member:

Willamette Dental's goal is to provide you with high quality, cost-effective dental care. To meet this goal in the current economic environment, we will consolidate operations in some areas and close certain offices. This letter lets you know if you are affected and informs you of your options.

**If you currently access services in the Nampa office**

- Beginning May 9, 2009, you may access your current dentist and staff at our Meridian location (see attached Provider Listing for address). Upon scheduling your next appointment, we will transfer your records to the Meridian Office.
- Or, per PEBB rules, you may enroll in a different dental plan. Please see the PEBB notice included in this mailing.

**If you currently access services in the North Bend office**

- Beginning July 31, 2009, you may access a new dentist at our Roseburg or Eugene offices (see attached Provider Listing for addresses). Upon scheduling your next appointment, we will transfer your records to the office you select.
- Or, per PEBB rules, you may enroll in a different dental plan. Please see the PEBB notice included in this mailing.

**If you enrolled but have not yet accessed services through Willamette Dental**

- When you call for an appointment, our Appointment Center staff will work with you to ensure you have access through the most convenient location.
- Or, per PEBB rules, you may enroll in a different dental plan. Please see the PEBB notice included in this mailing.

**Appointments**

To make an appointment, please contact our Appointment Center.

- Toll-Free (800) 461-8994
- Portland Metro Area: (503) 952-2100
- Hours: Monday-Thursday, 7 a.m.-8 p.m.; Friday 7 a.m.-6 p.m.; Saturday 7 a.m.-4 p.m. (all PST)

**Questions**

If you have questions about ongoing treatment, please contact the dental office offering the treatment. For all other questions and concerns, please call our Patient Relations staff:

- Toll Free: (800) 460-7644
- Portland Metro Area: (503) 952-2000
- E-mail: [relations@willamettedental.com](mailto:relations@willamettedental.com)
- Hours: Monday-Friday 8 a.m.-5 p.m. (PST)

Sincerely,

Willamette Dental