
From: JOSLEN Isabel * PEBB
Sent: Friday, June 05, 2009 2:51 PM
To: PEBB_Update_Dist
Cc: JOSLEN Isabel * PEBB; EDWARDS Wendy J * PEBB
Subject: PEBB Agency Update - Willamette Office Closures
Importance: High

Good afternoon!

In the next few months, Willamette Dental will consolidate operations and close some offices. This action results in a qualified status change (curtailment of services) for PEBB members enrolled in Willamette Dental.

Willamette sent letters to those members who are affected by this change—not all Willamette members will receive the notice. Attached are the Willamette letters and inserts that members received from Willamette, regarding the upcoming dental office closures. Please read the letters and inserts to become aware of the closure circumstances and dates, you may receive calls.

Note there are two QSC time lines for each office closure. One mid year plan change is 60 days from the letter date and the other is 60 days from the office closure. Changing dental coverage is the only mid year plan change that is allowed (unless there is a second QSC affecting the eligible member). The effective date of the change will be the first of the month following the receipt of the form. To process this change use the “**Curtailment of Services**” QSC in the system.

Below is a listing of what each notice contains:

Idaho Members will receive:

WD PEBB Closure Letter
PEBB Curtailment Letter
ID Provider List with Closure Dates
Map with Office Closure Dates

Oregon Members will receive:

WD PEBB Closure Letter
PEBB Curtailment Letter
OR Provider List with Closure Dates
Map with Office Closure Dates

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