

Oregon Progress Board 2001 - 03 Work Plan JUNE 2003 PROGRESS REPORT

Mission: The Oregon Progress Board will make Oregon Shines a reality
and the Benchmarks useful tools for Oregonians working to improve their communities.

Summary	/#	%
Total Number of Projects	33	
Projects completed	18	55
Projects partially completed	7	21
Projects delayed	2	6
Projects dropped for lack of funding	4	12
Projects not completed for other reasons	2	6
Total Number of Performance Measures	42	
PM reached target for project	20	48
PM did not reach target for project	10	24
PM for project delayed	4	9
PM for project dropped for lack of funding	5	12
PM for project not completed for other reasons	3	7
Total # of Projects Lacking Performance Measures	3	

Goal 1: Maintain and enhance *Oregon Shines* as the state's strategic vision.

Objectives	Projects	Performance Measures
1.1 Improve the quality and accessibility of the Oregon Benchmarks.	Issue biennial <i>Benchmark Performance Report</i> to the 2003 legislature. Lead Staffer – Rita STATUS – DONE	<p>☒ Press coverage will be equal to or better than 2001.</p> <p>End of session survey will show a 10% increase in good to excellent rating of the report. (Survey not done.)</p>
	Conduct 2002 Oregon Population Survey in conjunction with others. Lead Staffer – Jeff STATUS – DONE	<p>☒ A clean, properly weighted statewide household survey will be issued, completed and summarized by fall 2002.</p>
	With others, issue reports on benchmark related topics from the 2000 Oregon Population Survey. Lead Staffer – None STATUS – DROPPED, NO \$\$	<p>At least 4 issue reports, generated from 2000 OPS results, will be released by June 2002.</p> <p>The OPB will receive press coverage on at least 3 of the reports issued.</p>
	Publish race and ethnicity report including parity survey of elected officials. Lead Staffer – Jeff STATUS – DONE	<p>At least 3 state leaders officially comment on results of parity survey &/or R&E report. (Did not solicit comments.)</p> <p>Receive press coverage from at least 2 sources. (One, only.)</p>

Objectives	Projects	Performance Measures
	Provide additional information on race and ethnicity health outcomes. Lead Staffer – Jeff STATUS – DOWNGRADED TO “PARTICIPATE IN TASK FORCE” - DONE	(No measure)
	Co-sponsor the 2002 Oregon Ready to Learn Kindergarten Survey. Lead Staffer – Jeff STATUS – DONE	☒ Survey report will be issued by May 2003.
	Perform gap analysis and increase data availability for SOER benchmarks. Lead Staffer – Jeff STATUS - DONE	☒ Develop short-term targets for the environmental benchmarks by March 2002. ☒ Develop ecologically optimal values by March 2002.
1.2 Develop action agendas for selected benchmarks.	Improve “what needs to be done” section for key benchmarks in the <i>2003 Benchmarks Performance Report</i> including in-depth analysis of a few benchmark categories – workforce, income, childcare. STATUS – DROPPED, NO \$\$	Develop three “action agendas” by December 2002
1.3 Improve Oregon’s ability to measure sustainability.	With others, create a sustainability index using Oregon Benchmarks. Lead staff – Jeff STATUS – DONE	☒ Sustainability index proposal to Board by May 2002

Goal 2: Mobilize partners to help achieve benchmark targets.

Objectives	Projects	Performance Measures
2.1 Increase state agency use of benchmarks.	Develop performance measure guidelines and issue report to legislature on agency progress. Lead Staff – Jeff (with Rita) STATUS – GUIDELINES DONE – REPORT TO LEGISLATURE DELAYED.	☒ All of the 25 largest general fund agencies will follow guidelines in Ways & Means budget presentations.
	Develop strategic plan and performance measures <u>model</u> with Land Conservation and Development Commission (LCDC). Lead Staff – Rita STATUS – DONE BUT DID NOT BECOME A MODEL.	☒ LCDC approves plan and measures in March 2002. At least 3 other state agencies will use LCDC plan and performance measures as a model. (Did not use as a model.)
	Develop additional consultant arrangements with other individual agencies (Shifted some over to Oregon Business Council work. See 2.2) Lead Staff – Rita STATUS – DONE	☒ Generate consulting contracts totaling \$12,500.

Objectives	Projects	Performance Measures
	Provide training for agencies on how to use performance measure guidelines. Lead Staff – Rita STATUS – DONE	A statewide system to identify trainers who meet language and framework requirements. (Did not occur.) ✎ 15 agencies will receive some assistance on performance measures directly from Progress Board staff.
	With DAS, issue improved 2003 version of Benchmark Blue Book. Lead Staff – Jeff STATUS – DROPPED, NO \$\$	Issue Benchmark Blue Book, with DAS, by April 2003. Increase legislative (members and staff) knowledge and use of BBB by 10%.
	Play an important role in budget committee, new member orientation and Ways and Means committee deliberations. Lead Staff – Jeff STATUS – PARTIALLY DONE	Staff will participate in new member orientation. (Did not occur.) ✎ Staff will respond to at least 10 legislative requests for budget related information.
	Encourage information requests from legislators & repeat legislator-sponsored community forums. Lead Staff – Jeff STATUS – PARTIALLY DONE	Respond to at least 20 requests for assistance including presentations. (Responded to a few requests.)
2.2 Broaden benchmarks usage to state, local and community partners.	Issue 2001 <i>County Benchmark Data Book</i> . Lead Staff – Rita STATUS – DONE	✎ Issue county rankings in November 2001 ✎ Increase total web requests to 7500. (Data unavailable at this time.) Press coverage by at least 4 newspapers. (Local coverage in 3)
	Issue reports to legislature on county attainment of SB555 targets. Lead Staff – Rita STATUS – PARTIALLY DONE	✎ Complete and release juvenile crime prevention review by November 2001. Complete one additional report on SB555 target attainment. (Delayed until Fall, 2003.)
	Take the <i>State of the Environment Report</i> on the road to embed the SOER approach in local planning efforts Lead Staff – Jeff STATUS – DROPPED, NO \$\$	(No measure proposed.)
	Help to develop statewide use & recognition of library consortium project to provide local data on-line. Lead Staff – None STATUS – DELAYED, WILL HAPPEN	Link project to OPB website and to Oregon.gov.
	Provide assistance to state, local and community partners upon request. Lead Staff – All STATUS – DONE	✎ Successfully complete 10 or more requests.

Objectives	Projects	Performance Measures
	Provide results-based technical assistance to projects in the Oregon Solutions Network. Lead Staff – Jeff STATUS – DID NOT OCCUR	Successfully complete 3 or more requests. (No requests were received.)
	Provide technical assistance to counties and their partners for SB555 planning requirements. Lead Staff – Rita STATUS - DONE	≈ 20 counties will submit Phase II plans that meet guidelines and timelines.
	Provide assistance to the Oregon Business Council in developing the Oregon Business Plan. STATUS – DONE	Unanticipated. No measure developed.

Goal 3: Continue to build awareness of *Oregon Shines* and Oregon Benchmarks.

Objectives	Projects	Performance Measures
3.1 Increase Oregonians' knowledge of Oregon Shines and Oregon Benchmarks.	Issue periodic reports on Oregon Benchmarks and benchmark related topics to achieve maximum press attention. Lead Staff – Jeff STATUS – DONE	The Board will publish at least 4 reports that are written up in either the <i>Oregonian</i> or the AP. (Three covered.)
	Present county data and benchmark trend analyses to local organizations like foundations, service organizations and chambers of commerce. Lead Staff – Jeff STATUS – DONE	≈ At least 10 presentations.
	Upgrade Progress Board website and better position site for Oregon-based users. Lead Staff – Rita STATUS – WEB HITS DOWN, OTHERWISE DONE	Increase website “hits” by an average of 5% per month. (Averaged 6,000 per month vs. 16,000 in 1999-01) ≈ Increase the # of other websites that hotlink to OPB by 10%. ≈ Establish Progress Board presence on Oregon.gov
3.2 Provide advice and guidance to others interested in Oregon Shines and Oregon Benchmarks.	Finish Milbank Memorial Fund evaluation of health outcomes in Oregon. Lead Staff – Jeff STATUS – DONE	≈ Evaluation is published in Milbank periodical.
	As resources allow, assist delegations visiting Oregon studying Oregon Shines and travel to other jurisdictions to present the Oregon Shines story. Lead Staff – Jeff STATUS – PARTIALLY COMPLETED	Visits or trips will occur on average once every six weeks. (Visits are averaging every three months.)
	Cooperate with researchers evaluating or documenting the Oregon Shines process. Lead Staff – Jeff STATUS – DID NOT OCCUR	(No measure developed.)

Goal 4: Provide high quality services to all stakeholders.

Objectives	Projects	Performance Measures
4.1 Communicate regularly with stakeholders regarding service quality.	Participate in OECDD or DAS customer satisfaction survey. Lead Staff – Jeff STATUS – DONE	Satisfaction level will be at or better than 2000 survey. (No statistically significant difference from 2000)
	Survey legislators and staff on usefulness of OPB products. Lead Staff – Rita STATUS – NOT DONE	Increase legislative response from 45 to 60. Improve ranking of good to excellent by 10%. (See objectives 1.1 and 2.1.)
	Survey state employees and others participating in OPB events regarding event quality. Lead Staff – Jeff STATUS – DONE	At least 85% of those responding will rank event good or excellent. (Ranked on a scale of 1-10. Received a 7.5 rating, overall. Did not reach target.)