



January 12, 2003

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TO: Oregon Progress Board

FROM: Jeffrey Tryens
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SUBJECT: Executive Director's Report

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MAX WILLIAMS

GARY WEEKS
Ex Officio

HEATHER KAPLINGER
Student Ex Officio

JEFFREY TRYENS
Executive Director

Highlights

- Legislature provides 11th hour budget reprieve.
- *2002 Oregon Population Survey* will debut on January 21, 2003.
- Agency performance measure reviews near completion.
- Consultant report identifies continuing challenges in measuring outcomes related to children and families at the community level.

Administration

Board and Staff

Medford Mayor Lindsay Berryman retires from the Board in January. She has been a dedicated, hard working supporter of the Board for the past four years. Jeff will especially miss her boundless optimism and good cheer. Staff bid farewell to Willamette University undergraduate interns Chris Jernstrom and Justen Maron. Jeff is requesting two more interns from the university for the spring semester.

Budget

With strong support from Governor Kulongoski and Acting Department of Administrative Services (DAS) Director Gary Weeks, the Progress Board secured funding from the Legislative Emergency Board to continue operation through April. The legislature also authorized the Board to secure, from other sources, the additional funds necessary to operate at current staffing levels through the end of June.

Program

(Goals and objectives listed below are from the Board's 2001 - 03 work plan adopted in September.)

Goal 1: Maintain and Enhance *Oregon Shines* as the State's Strategic Vision

Objective 1.1: Improve the quality and accessibility of benchmarks.

Project 1.1A - Biennial Benchmark Performance Report

With current funding, the Board will publish a 2003 Benchmark Performance Report. Jeff and Rita will recommend to the Board at the January 21st Progress Board meeting that the content for the 2003 report be similar to that in the 2001 report. The Board will also be asked to consider possible changes to the grading method at the January meeting. The Board will also consider a change to the tax level benchmark. An information sheet from the Oregon Legislative Fiscal Office is enclosed.

Project 1.1B & 1.1C - 2002 Oregon Population Survey

Northwest Research Group and the Population Survey steering committee will release the findings of the 2002 Oregon Population Survey at the January 21st meeting of the Progress Board. Legislators, press and staff will be invited to a "brown bag" discussion of the findings during the Progress Board meeting.

Project 1.1D & 1.1E - Race & Ethnicity Report and Health Data

A very well done report on the status of Oregon racial and ethnic minorities was released the day after the November Progress Board meeting. Unfortunately, besides *The Skanner* newspaper, the report engendered very little press interest. Jeff believes the lack of press interest was due to the nature of the report. Little new information was released. The value of the report was that it analyzed a great deal of information from different sources distilling it into easy to understand comparisons. That service, apparently, was of little interest to reporters and editors.

Project 1.1F - 2002 Ready-to-Learn Survey

The Department of Education reports that due to budget cuts and resulting staff changes, the ready-to-learn report will not be completed until March. The 2002 data point that the Board needs for benchmark #18, however, will be available by February.

Project 1.1G - SOER Data and Targets

The Board accepted the recommendations presented by Oregon State University Dean Hal Salwasser at its November meeting. Data collection for the new benchmarks has not been completed.

Objective 1.2: Develop action agendas for selected benchmarks.

Project 1.2A - Action Agendas

No additional actions since last report.

Objective 1.3: Improve Oregon's ability to measure sustainability.

Project 1.3A - Sustainability Index

No change.

Other

Nothing new since last report.

Goal 2: Mobilize Partners to Help Achieve Benchmark Targets
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Objective 2.1: Increase state agency use of benchmarks.

Project 2.1.A - Performance Guidelines

Forty-seven of a total of 87 agency performance reviews have been completed. Most others are near completion. New DAS Director Gary Weeks will discuss the new administration's plans for improving performance monitoring at the January 21st Progress Board meeting.

Projects 2.1B & 2.1C - Agency Performance Frameworks

Department of Land Conservation and Development (DLCD) project:

This project is complete.

Economic and Community Development Department:

This project is complete.

Project 2.1C - Performance Training for Agencies

Since the last report Jeff did a half-day training for Department of Forestry managers and a shorter briefing for "New to State" managers.

Project 2.1D - 2003 Benchmark Blue Book

Jeff will propose to the Board that this project be dropped as a result of changing priorities.

Project 2.1E and 2.1F - Legislative Requests

No change.

Objective 2.2: Broaden benchmark usage by partners.

Project 2.2A - 2002 County Data Book

Complete.

Project 2.2B - SB555 Reports (Partners for Children & Families):

Consultant Mady Kimmich reported her findings on the "evaluability" of SB 555 plans. "Evaluability" here refers to whether the plans allow the Progress Board to determine whether counties have made progress towards their stated outcomes, which is the Board's mandated responsibility. In order to achieve this, each county plan must have measurable outcomes aligned with goals and priorities and fed with reliable, verifiable data. Mady found that although counties are reasonably good at setting priorities, measuring outcomes remains a major challenge and collaboration makes it even harder. The review process for Phase II (Joint Planning) resulted in plans from 10 counties being approved, 10 conditionally approved and 16 not approved. Specific measurement challenges include developing sound logic linking community efforts to intermediate and high-level outcomes, setting targets, and collaboratively developing and implementing data collection plans.

Project 2.2C - Oregon State of the Environment Report 2000 Outreach

Nothing new to report.

Project 2.2D - Library Consortium Project

The Data for Local Communities project aims to have a pilot version of its website produced by February, for testing. The cataloging of the websites that will populate the database continues. The project received approval for continued funding under the Library Services and Technology Act (LSTA) program for 2003. Congressional approval of the funds is expected.

Project 2.2E - Local Partner Requests

Nothing new to report.

Project 2.2F - Oregon Solutions Network Requests

Nothing new to report.

Project 2.2G - SB555 Technical Assistance

Nothing new to report.

Other

Nothing new to report.

Goal 3: Build More Public Awareness of Oregon Shines and Benchmarks

Objective 3.1 Increase public knowledge of Oregon Shines and benchmarks.

Project 3.1A - Periodic Reports

Press events:

The Board batted 0 for 2 in press coverage of new publications over the fall. Not only did the press ignore *Ten Ideas for Improving Oregon State Government*, only one daily covered the Board's race and ethnicity report that was released in November. The Board will release a summary of the *2002 Oregon Population Survey* at its January 21st meeting.

Media coverage during the past two months:

Board finds \$5 million for lawyers to indigent, The Emergency Board also resuscitates the Progress Board, but Oregon Health Plan cuts will stand, *The Oregonian*; Government should focus on services, not economy, *Portland Tribune*; Restore funds for Progress Board, *The Oregonian*; Oregon Progress Board struggles with no funding, *Statesman Journal*; Oregon is gouging out its own eyes, *The Oregonian*; Minorities make gains in health care, *Statesman Journal* and Report Reveals Disparity, Racial Study Shows some improvements but work still needed, *The Skanner*.

Project 3.1B - County Data and Benchmark Trend Presentations

None.

Project 3.1C - Website

Website hits:

	2002	2001
May	7,988	16,044
June	6,539	9,061
August	6,494	6,733
September	5,766	6,905
October	6,084	7,930
November	5,268	8,129
December	4,083	6,344

Objective 3.2: Provide advice and guidance to others.

Project 3.2A – Health Outcomes Study

Complete.

Project 3.2B – Assist Visiting Delegations

Tomio Yoshikawa, director of Tokyo Metropolitan Government and Managing Director of Tokyo Institute for Municipal Research; presentation to a delegation government leaders and consultants from Russian through the International Visitor Program, World Affairs Council of Oregon.

Project 3.2C – Cooperate with Oregon Shines’ Researchers

Nothing new.

Other

During the past two months, staff made the following presentations: Performance Measures Management Development Course; Council for Court Excellence (Washington, DC) and Performance measures training, Oregon Department of Forestry; A Systems Approach to Accountability and Quality Assurance, Prevention Conference 2002 – workshop on system-wide results co-sponsored by Oregon Commission on Children and Families and the Department of Human Services, Eugene.

Staff also participated in the following other meetings: Literacy Survey, Department of Community Colleges and Workforce Development; Progress Board Executive Board; Progress Board & Legislature discussion with Rep. Max Williams; Performance measure planning, George Dunford; Follow-up meeting with Gary Weeks; Partners for Children & Families steering committee; Oregon Performance Internship Advisory Board; Continuous System Improvement with Bogdam Moyseowicz; Performance Measures Review Committee; Planning meeting with Gary Weeks; Workforce investment measurement, Eric Wilson; Performance measures preparation with Luis Caraballo; Sustainability in the Kulongoski administration with Bill Blosser; Oregon’s Economic Future summit; Kulongoski Transition Team on performance budgeting; Oregon Business Plan steering committee; Kulongoski Transition Team on education measures; Partners for Children & Families steering committee; performance measure training for Department of Community Colleges and Workforce Development; Governor’s Drug & Violent Crime Advisory Board; School of Architecture and Allies Arts Board of Visitors; 2003-05 Budget Meeting Briefing for Governor-elect Kulongoski.

Goal 4: Provide high quality services to all stakeholders.

Objective 4.1 Communicate regularly with stakeholders regarding quality.

Project 4.1A: Participate in customer satisfaction survey

Preliminary results of the Economic and Community Development customer satisfaction survey that includes the Progress Board will be available next week.

Project 4.1B: Survey Legislators and Staff

No change.

Project 4.1C: Survey Meeting Participants

No change.

Enclosures