



November 10, 2002

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JEFFREY TRYENS
Executive Director

TO: Oregon Progress Board

FROM: Jeffrey Tryens
Executive Director

SUBJECT: Executive Director's Report

Highlights

- Budget woes threaten to shut down Progress Board.
- *2002 Oregon Population Survey* nears completion.
- Race and ethnicity benchmark study ready for release.
- Agency performance measure reviews and training continue.

Administration

Board and Staff

Thanks to Willamette Professor Jerry Gray, the Progress Board has two undergraduate interns for the fall – Chris Jernstrom and Justen Maron

Budget

Despite expectations to the contrary, the Legislative Emergency Board decided not to hear the Board's request for partial restoration of funding and staff positions. At this point, the Board has enough funding to support existing staff for approximately five weeks. Jeff will meet with Governor Kitzhaber and Department of Administrative Services (DAS) officials this week to discuss options for maintaining staff beyond mid-December.

Program

(Goals and objectives listed below are from the Board's 2001 - 03 work plan adopted in September.)

Goal 1: Maintain and Enhance *Oregon Shines* as the State's Strategic Vision

Objective 1.1: Improve the quality and accessibility of benchmarks.

Project 1.1A - Biennial Benchmark Performance Report

Without a major change of fortune, the Board will not have the funding or staff to publish a report similar to the one done in 2001. Jeff will suggest that the Board publish, instead, a ten-page report card on how Oregon is doing in achieving benchmark targets.

Project 1.1B & 1.1C - 2002 Oregon Population Survey

Northwest Research Group has completed data collection on the *2002 Oregon Population Survey* and is working on developing a new weighting system for assuring that the result are reflective of Oregon's overall population. Contrary to Jeff's report in September, the public release of the survey will not be until December. If Board staff are not able to coordinate the release, Jeff will ask Population Survey co-sponsor the Office of Economic Analysis to shoulder the responsibility.

Project 1.1D & 1.1E - Race & Ethnicity Report and Health Data

Rita will present, for Board approval, the final version of the biennial report on benchmark attainment by Oregon racial and ethnic minorities at the November meeting.

Project 1.1F - 2002 Ready-to-Learn Survey

The Oregon Department of Education has completed data collection on the state's ready-to-learn survey. According to coordinator Anita McClanahan, the survey response was excellent.

Project 1.1G - SOER Data and Targets

Oregon State University (OSU) School of Forestry Dean Hal Salwasser will present his final recommendations to the Board regarding ecologically desirable ranges for many of the Environment Benchmarks.

Objective 1.2: Develop action agendas for selected benchmarks.

Project 1.2A - Action Agendas

Willamette University's Tom Hibbard and Jerry Gray will present their preliminary finding to the Board regarding changes in Oregon workforce capabilities during the 1990s. This work is intended to answer the question – How did Oregon do in achieving its goal of having the best trained and educated workforce in the U.S. by 2000?

Objective 1.3: Improve Oregon's ability to measure sustainability.

Project 1.3A - Sustainability Index

No change.

Other

Jeff and Rita participated in four regional meetings regarding the Oregon Business Plan in Medford, Eugene, Portland and Bend. Staff presented the findings regarding how Oregon compares in four areas of concern to the business community – People, Place, Productivity and Innovation. At each meeting participants were polled to see how they perceived Oregon's performance compared to other states.

The perceived performance was then compared to the Progress Board's analysis of actual. Each of the four regions was remarkably similar in the way participants ranked Oregon. All groups, on average, thought the state was worse on productive than the data shows. Perceptions were, generally, similar to national rankings in other areas.

Goal 2: Mobilize Partners to Help Achieve Benchmark Targets

Objective 2.1: Increase state agency use of benchmarks.

Project 2.1.A - Performance Guidelines

A minor glitch in the system delayed submission of approximately 50 agencies' performance measures to the performance measure review group. This has been resolved and forms are again flowing to the group. Reviews will continue, however, for at least another month.

Projects 2.1B & 2.1C - Agency Performance Frameworks

Department of Land Conservation and Development (DLCD) project:

This project is complete.

Economic and Community Development Department:

This project is complete.

Project 2.1C - Performance Training for Agencies

Rita provided hands on training and technical assistance to the following agencies: Board of Counselors and Therapists, Nursing Home Ombudsman Program, and Oregon State Police. Jeff provided a brief training to the Department of Education staff.

Project 2.1D - 2003 Benchmark Blue Book

No change.

Project 2.1E and 2.1F - Legislative Requests

No change.

Objective 2.2: Broaden benchmark usage by partners.

Project 2.2A - 2002 County Data Book

Complete.

Project 2.2B - SB555 Reports (Local Comprehensive, Coordinated Planning for Children and Families):

Jeff and Rita have a meeting scheduled with consultant Mady Kimmich who will report on county progress in measuring and meeting their outcome targets for children and families. This report will be the foundation of the Progress Board's SB 555 report to the legislature.

Project 2.2C - Oregon State of the Environment Report 2000 Outreach

Nothing new to report.

Project 2.2D - Library Consortium Project

Nothing new to report.

Project 2.2E - Local Partner Requests

The Oregon Commission on Voluntary Action and Service is preparing 2005 and 2010 target recommendations for Benchmark #30. Jeff provided performance measurement training to the N/NE Economic Development Alliance, Environment Focus Group in Portland.

Project 2.2F - Oregon Solutions Network Requests

Nothing new to report

Project 2.2G - SB555 Technical Assistance

Rita is working with programs within the Department of Human Services (DHS) and the Oregon Commission on Children and Families to help counties implement the priorities they identified in their SB 555 plans. The plan is to form a special state team for each county composed of representatives from those DHS programs relevant to the strategies identified in that county's plan. The team would then work to do at least three things to assist local implementation, including streamlining programmatic requirements.

Other

Nothing new to report.

Goal 3: Build More Public Awareness of Oregon Shines and Benchmarks

Objective 3.1 Increase public knowledge of Oregon Shines and benchmarks.

Project 3.1A - Periodic Reports

Press events:

With the exception of a loud exclamation from Duncan Wyse, staff received virtually no response from the *Ten Ideas for Improving Oregon State Government Performance and Accountability* announcement. Because they were focused on elections at the time, Jeff believes legislators may be more receptive to a second announcement.

Media coverage during the past two months:

Spending cuts now are law, *Statesman Journal*; This week's winners and losers, *Statesman Journal*; Progress Board prospects uncertain, *The Oregonian*; Progress Board Faces Ax, State Budget Woes Endanger The Widely Acclaimed Program, *The Skanner*; Good job cutting state panel, (opinion column) *the Statesman Journal*; Progress Board's future uncertain, *Statesman Journal*; Poverty plagues Oregon kids, *The Oregonian*; Progress Board prospects uncertain, *The Oregonian*; It's time for Oregonians all to pull together, *The Oregonian*; Progress Board speaks at CEDC, *Seaside Signal*, and KLCC NW Passage.

Project 3.1B - County Data and Benchmark Trend Presentations

Benton County Board of Commissioners, Corvallis.

Project 3.1C - Website

An updated version of the *2002 County Data Book* was posted the first week of September. The Benchmark Master is re-posted periodically to reflect new data points, wording and targets.

Website hits:

	2002	2001
May	7,988	16,044
June	6,539	9,061
August	6,494	6,733
September	5,766	6,905

Objective 3.2: Provide advice and guidance to others.

Project 3.2A – Health Outcomes Study

Complete.

Project 3.2B – Assist Visiting Delegations

Tomio Yoshikawa, director of Tokyo Metropolitan Government and Managing Director of Tokyo Institute for Municipal Research.

Project 3.2C – Cooperate with Oregon Shines' Researcher

Nothing new.

Other

During the past two months, staff made the following presentations:

N/NE Economic Development Alliance Environment Focus Group, Portland; Methods Class, Department of Planning, Public Policy & Management, U of O, Eugene; Oregon Business Plan, Bend; Biodiversity Indicators Workshop, Corvallis; Oregon Business Plan, Eugene; Oregon Business Plan, Medford; Small Agency Directors meeting; Oregon Business Plan, Portland; Department of Education Performance Measure Training; taping All of Government Results Conference, Sidney, Australia; Performance Measurement Status, Department of Housing and Community Services Council, and Performance Management – Is It Taking Us Higher? - Conference 2002, Victoria, British Columbia.

Staff also participated in the following other meetings: Progress Board Executive Board, Portland; Dave Morman, Department of Forestry; Planning, Public Policy & Management Department Executive Committee; Representative Tom Bates; Tom Hibbard and Jerry Gray, Willamette University; Dave Fajer, Department of Education; Performance Measure Review Committee; Racial & Ethnic Health Task Force, Portland; Richard Jarvis, Portland; Integral Leadership and Transformational Change Seminar, Portland; Chester Joy, GAO; Beverly Stein, Portland; Dawn Farr, Department of Environmental Quality, Portland; Interagency Sustainability Group; DAS Budget meeting; Progress Board Executive Committee meeting, Portland; Population Survey steering committee; Child Care Researchers' Roundtable; Partners for Children & Families Community Development Forum; Arnold Cogan, Portland; Oregon Business Council (OBC) Policy Team, Portland; OBC, Productivity Policy Team, Portland; Gubernatorial Candidate Ted Kulongowski, Portland; Coordinated Accountability and Quality Assurance Meeting, Department of Human Services; SB 555 Best Practices Subcommittee, Oregon Commission on Children and Families; Juvenile Crime Prevention Evaluation Committee; Early Childhood System Outcomes Workgroup, and Oregon Commission on Children and Families.

Goal 4: Provide high quality services to all stakeholders.

Objective 4.1 Communicate regularly with stakeholders regarding quality.

Project 4.1A: Participate in customer satisfaction survey

Jeff recently submitted the list of all 2001 Progress Board clients and partners to Market Decisions Corp., the consultant conducting the customer satisfaction survey for the Economic and Community Development Department.

Project 4.1B: Survey Legislators and Staff

No change.

Project 4.1C: Survey Meeting Participants

No change.

Enclosures

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