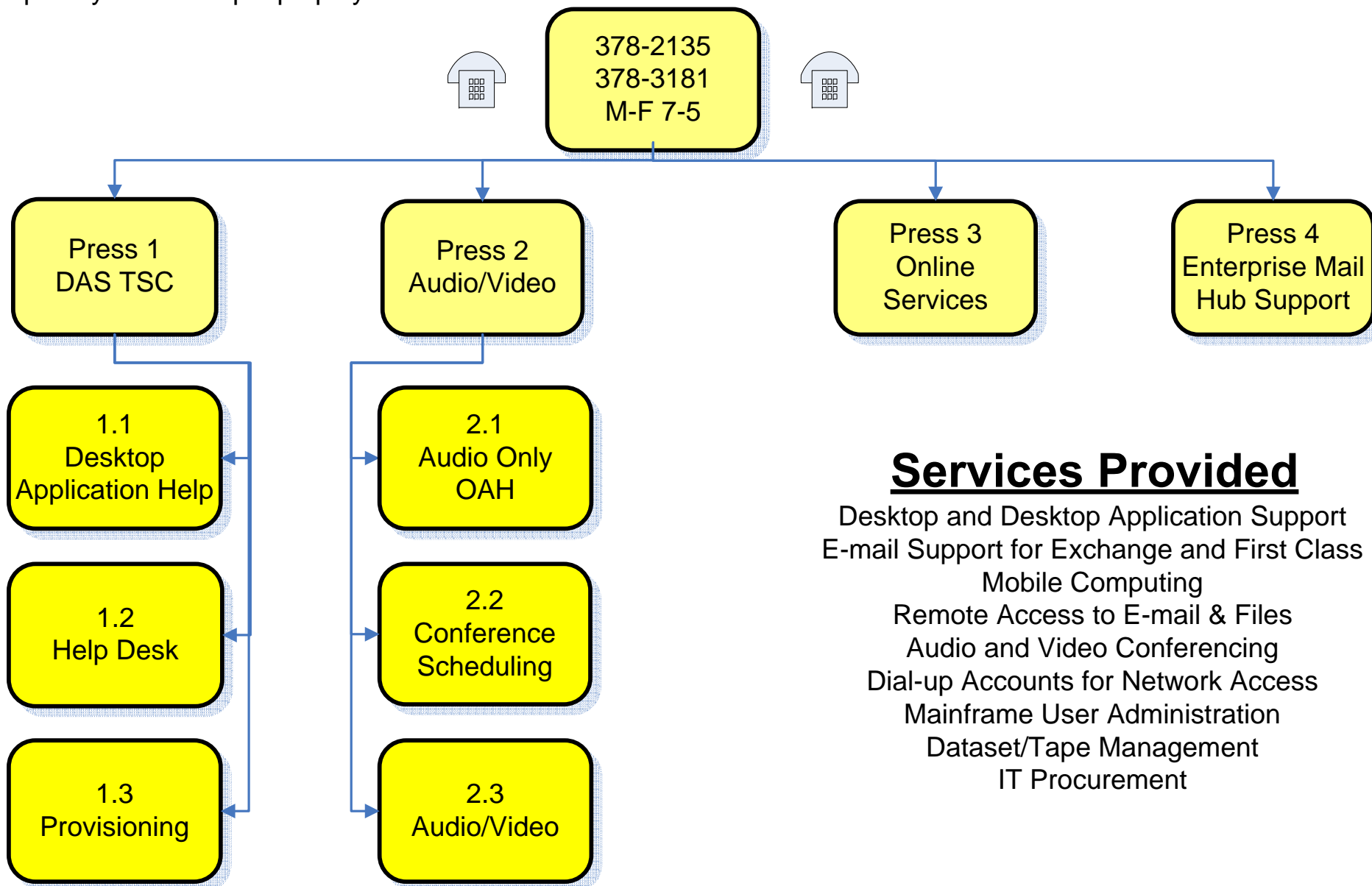


DAS Technology Support Center (TSC) Call Tree

The DAS Technology Support Center (TSC) supports computers, printers and connection to the state enterprise network for the staff of DAS as well as some small boards and commissions. This includes the hardware and software that comprise your desktop/laptop system.



Services Provided

Desktop and Desktop Application Support
E-mail Support for Exchange and First Class
Mobile Computing
Remote Access to E-mail & Files
Audio and Video Conferencing
Dial-up Accounts for Network Access
Mainframe User Administration
Dataset/Tape Management
IT Procurement