

TECHNOLOGY SUPPORT CENTER

PC Software Standards		
CTI: Software/any, Various, Standard Image	ITIL Category: 12	Page 1 of 1
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PURPOSE

To outline the standard software specifications for all users (covered in assessment) and the non-standard but approved options (at additional cost unless otherwise stated).

STANDARD SOFTWARE DEPLOYED ON EVERY DAS SYSTEM

- Windows XP Professional with SP3 and all current patches
- Internet Explorer 7
- Office 2003 Professional with SP3
- TCP3270 for Windows NT – v. 3.14
- Winzip 9.0a
- Adobe Acrobat Reader 9.0.0
- Latest Citrix Metaframe Access Client
- Macromedia Shockwave
- Current Sun Java Client v.6.7
- TrendMicro Officescan Corporate Edition Client
- Sonic CD/DVD Creation Package
- Intervideo DVD Viewing Package
- Adobe Flash Player v.9.0.124.0

**NON-STANDARD BUT APPROVED ADDITIONAL APPLICATIONS
(Available at additional cost – No exception request required)**

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|--|---|
| <ul style="list-style-type: none"> Adobe Acrobat Adobe InDesign Adobe PageMaker Adobe Photoshop AutoCad Brio Explorer Brio Quickview Crystal Reports eCopy FileMaker Pro FirstClass | <ul style="list-style-type: none"> Microsoft FrontPage Microsoft Project Microsoft Publisher Microsoft Visio Oracle Client Palm Software Passport Seiko Label Printing Visual Studio Suite WS_FTP |
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