

TECHNOLOGY SUPPORT CENTER

PC Hardware Standards		
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PURPOSE

To outline the basic hardware specifications for Standard Users and Power Users, and the options beyond the standard that are available for each.

DESKTOP HARDWARE STANDARDS

HARDWARE COMPONENT	STANDARD	POWER USER
Chassis:	Mid-Tower Case	Mid-Tower Case
Processor: DQ35 Chipset	Intel Core2Duo E6550 2.33 GHz 1333 FSB	Intel Core2Duo E6750 2.66 GHz 1333 FSB
Cache:	4 MB	4 MB
Memory:	2 GB RAM with 2 DIMMs	4 GB RAM with 2 DIMMs
Keyboards:	USB	USB
Monitor:	19" LCD	19" LCD
Video Card:	Integrated	Integrated
Hard Drive:	80 GB SATA HDD	250 GB SATA 7200 RPM
Operating System:	Windows XP Pro SP3	Windows XP Pro SP3
Mouse:	USB optical scroll mouse	USB optical scroll mouse
Integrated Network Adapter (NIC):	Integrated 10/100/1000	Integrated 10/100/1000
Optical Storage Device:	CD/DVD Combo Player	CD/DVD Combo Player
Audio Solution:	Integrated Sound	Integrated Sound
Speaker:	Internal Audio Speaker	Internal Audio Speaker
Hardware Support Services:	4 years Parts & Labor with 4 years Next Business Day Onsite Service	4 years Parts & Labor with 4 years Next Business Day Onsite Service
Asset Tagging:	Yes	Yes
Dual Monitor Card:	256 MB Card DVI-I	256 MB Card DVI-I

Originated By: Adrian Turpin	Original Issue Date: 04/17/2007	Post to Web? Yes
Modified By: Paul J Meyer	Last Modified: 08/15/2008	
Approved By: Debbie Fery, Manager Technology Support Center	Signature:	Date

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DESKTOP NON-STANDARD OPTIONS:

HARDWARE OPTION	STANDARD	POWER USER
Monitor:	20" or larger LCD	20" or larger LCD
CD/DVD:	CD/DVD RW Burner	CD/DVD RW Burner
Processor:	Intel Core2Duo E6750 2.66 GHz 1333 FSB/4 Mb Cache	Intel Core2Duo E6850 3.0 GHz 1333 FSB/4 Mb Cache
Hard Drive:	Exception Request Form required for over 80GB	Exception Request Form required for over 80GB
Memory:	Memory 4GB (4x1GB)	Memory 8GB (4x4GB) w/XP Pro 64 bit O/S
Graphics Card:	Dual Graphics Card	Dual Graphics Card
Keyboard:	Wireless Keyboard	Wireless Keyboard
Mouse:	Wireless Mouse and/or 3 button	Wireless Mouse and/or 3 button
Floppy Drive:	1.44MB Floppy Drive	1.44MB Floppy Drive
Speaker:	External Speakers	External Speakers
Case/Chassis:	Small Form Factor	N/A

LAPTOP HARDWARE STANDARDS:

HARDWARE COMPONENT	STANDARD	POWER USER
Processor: 965 Chipset	2.0 GHz Core2Duo T7250	2.2 GHz Core2Duo T7500
Cache:	2MB	2MB
Memory:	2GB RAM with DIMM	4GB RAM with 1 DIMM
Display:	14.1 XGA Display	15 WXGA Display
Video Card:	Integrated video	Integrated or Removable card
Hard Drive:	120GB 5400 RPM	120GB 5400 RPM
Floppy Drive:	None	None
Operating System:	Windows XP Pro	Windows XP Pro
Mouse:	TouchPad	TouchPad
Integrated Network Adapter (NIC):	Integrated 10/100/1000 + 56K Modem NIC Combo	Integrated 10/100/1000 + 56K Modem NIC Combo
Wireless Card:	Integrated	Integrated
Optical Storage Device:	CD/DVD Burner	CD/DVD Burner
Battery Type:	Lithium-Ion 6 cell type	Lithium-Ion 9 cell type
Battery Life:	4 hours	6 hours

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Docking Port / Replicator:	Optional	Optional
Hardware Support Services:	4 years Parts & Labor with 4 years Next Day Onsite	4 years Parts & Labor with 4 years Next Day Onsite
Asset Tagging:	Yes	Yes
EPEAT*	Silver	Silver

*Base Model without options

LAPTOP NON-STANDARD OPTIONS:

HARDWARE OPTION	STANDARD	POWER USER
Video Card:	128MB Video Card	128MB Video Card or 256MB Video Card
Wireless Card:	Integrated	Integrated
Docking:	Docking Station	Docking Station
	Port Replicator	Port Replicator
Carrying Case:	Deluxe Carrying Case	Deluxe Carrying Case
	Basic Carrying Case	Basic Carrying Case
Memory:	4GB RAM	8GB RAM
Floppy Drive:	1.44 MB Floppy Drive	1.44 MB Floppy Drive
Serial Port:	RS232 9 Pin	RS232 9 Pin
Monitor:	LCD Flat Panel	LCD Flat Panel
Hard Drive:	120GB 7200 RPM	120GB 7200 RPM

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